

Release notes

Summary

This document contains the updates included in the Patient application version 1.259, Manage version 3.143 and the Medical content version 1.153. There are no updates on Clinic in this release. The changes are expected to be launched to production on the 17th of June.

Patient application

Changes in version 1.259

1 More push notifications to native/mobile apps

Platform24 has expanded the range of push notifications that can be sent to patients' mobile phones via the customer's native/mobile app in Platform24. This means that patients who have downloaded the customer's native/mobileapp can now receive additional information and reminders directly on their phones.

Who is affected?

This applies to all customers who are using a native app via Platform24 and have push notifications enabled in their configuration. For these customers, the new push notifications will be activated automatically. Some customers have already tested the new notifications and for those, there will be no changes.

New push notifications:

- When an appointment is scheduled by care staff
- Cancellation policy (sent 48 hours before the appointment is scheduled to start. The timing of the notification can be adjusted per customer)
- Reminder notification sent out on the morning of the day the appointment is scheduled to take place
- 15 minutes before the appointment starts
- When the appointment is starting and care staff opens the case

Customization

Platform24 controls when each type of push notification is sent, but the content/copy of each push notification can be customized per customer. These changes can be made in Manage or by contacting your Platform24 Customer Success Manager.

Manage

Changes in version 3.143

1 New field text status for successful configuration changes

We have updated the status field text presented next to configuration changes in Manage. Successful updates are now indicated with a Synced status instead of the old Passed status. This to better emphasise the status of the change. We have also added an icon next to the updated name.

update

Passed

21 May 2025, 08:39 | Maria Testsson

Previous status

name change CUs

Synced

22 Apr 2025, 10:28 | Maria Testsson

New Status

Medical Content

Changes in version 1.153

Medical content populating the Triage product

The changes apply directly upon release for all customers who use the questionnaires mentioned, except for those with customer-specific questionnaires.

1	Changes to the questionnaires <i>asthma</i> and <i>allergy</i>
2	New questionnaire <i>crisis and grief</i>

In the questionnaires *asthma* and *allergy*, the urgency level has been lowered from immediate to promptly, for children with diagnosed asthma and breathing difficulties where medication is not helping. This change was made in accordance with RGS updates.

2	New questionnaire <i>crisis and grief</i>
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A new questionnaire, *crisis and grief*, has been developed for patients experiencing a crisis or grief reaction.

More information about the questionnaire can be given upon request.

Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

Questions

If you have any questions, please contact Platform24 Support or your Customer Success Manager.