

# Release notes

## Summary

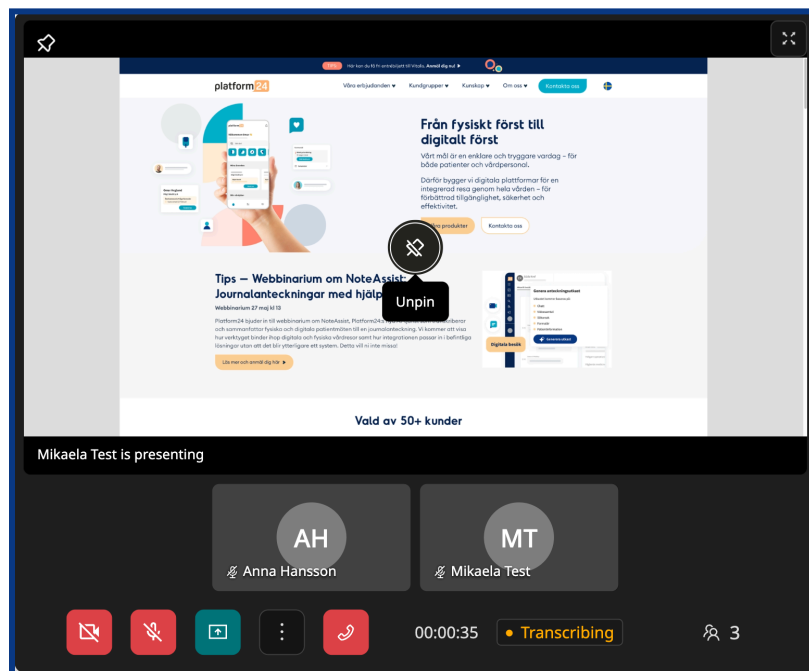
This document contains the updates included in Clinic version 4.227 and the Medical content version 1.151. There are no updates on the Patient application or Manage in this release. The changes are expected to be launched to production on the 27th of May.

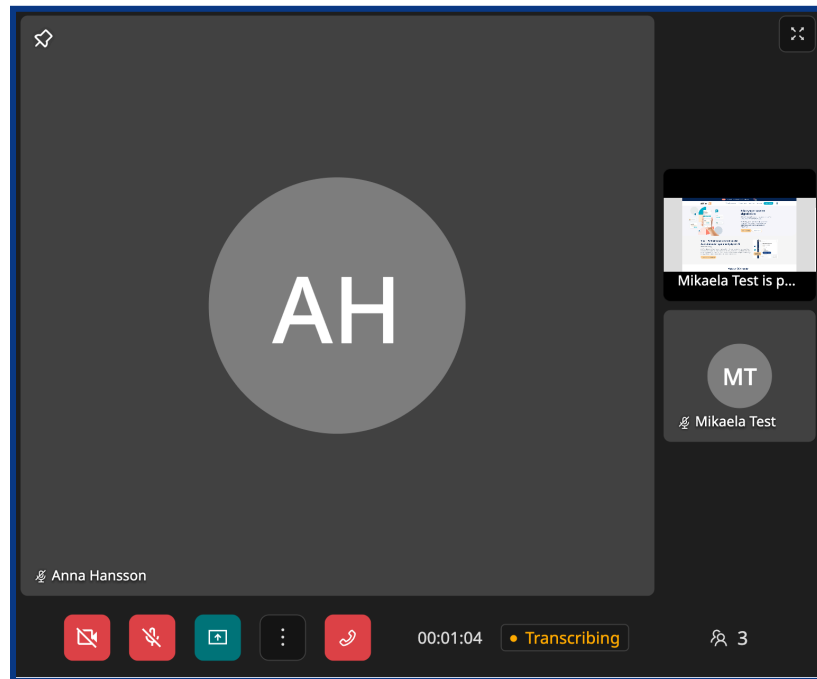
## Clinic

### Changes in version 4.227

#### 1 Video - Possible to unpin shared screen

It is now possible to unpin the shared screen in order to have other participants in focus.





## 2 Feedback module at logout replaced

We have updated the feedback module that appears in Clinic when you log out.

### What's new?

- A new feedback question that focuses more clearly on your experience of the system.
- The feedback scale now includes more steps and replaces the previous Satisfied/Dissatisfied option.
- You can leave a free-text comment regardless of the rating you give (the comment field appears after you click *Submit*).
- You can choose not to answer or to respond later.
- You will receive the question 3–4 times per year.

**Why are we doing this?**

Feedback collected directly from you as a user of the platform is important to us. It helps us understand how you experience the system and what we can improve.

**What happens to the collected feedback?**

The feedback is analyzed on an aggregated level and used to improve the product and our services.

**How likely is it that you would recommend this system to a colleague?** ×

We ask for your feedback once per quarter - your input helps us improve.

Not at all likely

Extremely likely

1

2

3

4

5

6

7

8

9

10

Don't want to reply

Ask later

Submit

**Thank you for your reply!** ×

What can we do to improve? (Optional)

Close

Submit feedback

## Medical Content

### Changes in version 1.151

#### Medical content populating the Triage product

The changes apply directly upon release for all customers who use the questionnaires mentioned, except for those with partner-specific questionnaires.

##### 1 Improvements in several questionnaires

Improvements have been made in several questionnaires to shorten patient journeys and remove double asks about the similar symptoms. Questions about pain have also been clarified in several cases by specifying where the pain is located.

##### 2 Improvements in the questionnaire *tickBite*

Improvements have been made in the questionnaire *tickBite*, when patients search for tick bites and associated symptoms like blisters, oozing sores or one sided nerve pain.

##### 3 Improved SmartText for the questionnaire *urinary*

Improvements have been made to the SmartText for the questionnaire *urinary*. The SmartText is now easier to read with clearer sections and the auto anamnesis section better reflects the triage.

## **Observe!**

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

## **Questions**

If you have any questions, please contact Platform24 Support or your Customer Success Manager.