

System Requirements Patient application

Summary

This document contains the hardware and software specifications for the Patient application.

Patient web desktop

Hardware

- 8 GB RAM
- Bandwidth >600 kb/s per stream for calls
- Screen resolution 1024 x 768 or above

Software

- Google Chrome (latest release version)
- Mozilla Firefox (latest release version)
- Microsoft Edge (latest release version)
- Safari on macOS (latest release version)

Patient iOS and iPadOS (web/native)

Hardware

- Bandwidth >600 kb/s per stream for calls
- Screen resolution 340 x 640 and above

Software

- Last 3 major versions of iOS and iPadOS
- Safari browser

Patient Android (web/native)

Hardware

- Bandwidth >600 kb/s per stream for calls
- Screen resolution 360 x 640 and above

Software

- Android version 10.0 and above
- Google Chrome (latest release version)

Screenreaders

- Jaws (only desktop)
- nvda (only desktop)
- Voice Over (only mobile)