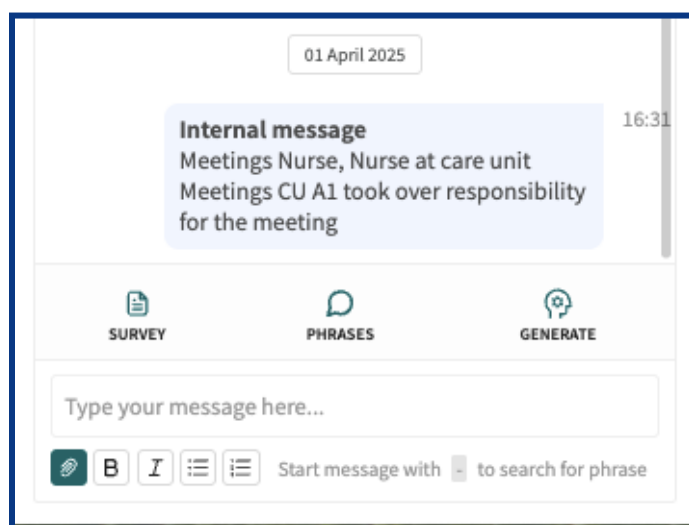# Release notes

Summary

This document contains the updates included in Clinic version 4.220 and the Medical content version 1.148. There are no updates on the Patient application or Manage in this release. This document also contains information about updated User Manuals relating to Clinic and Manage. The changes are expected to be launched to production on the 8th of April.

Clinic

Changes in version 4.220

1　Internal message for async meetings

We have implemented an internal message for when practitioners take over async meetings. Taking over means that a practitioner takes over the responsibility.
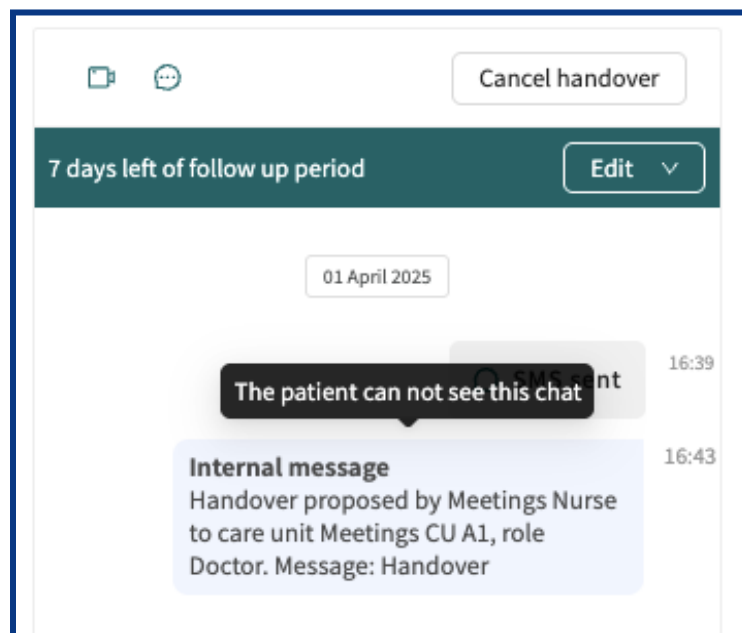

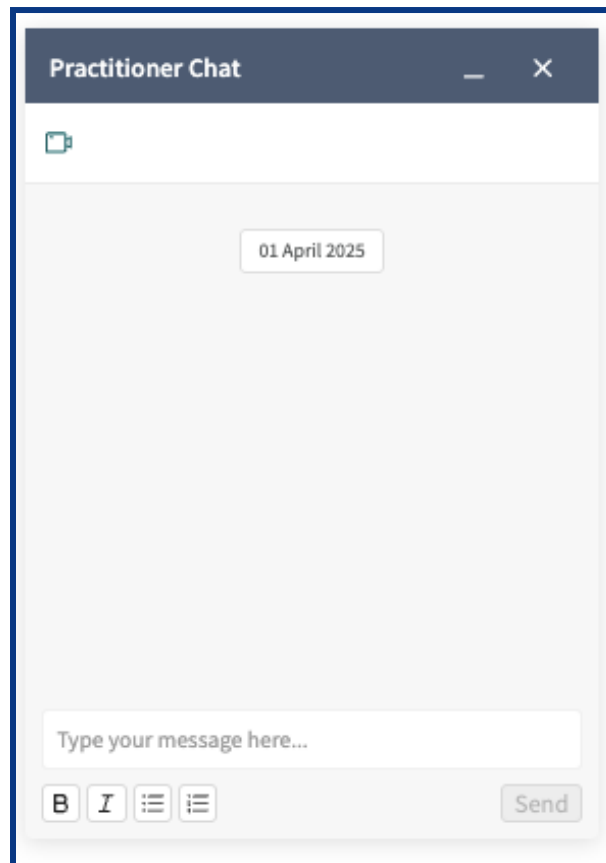New internal message after a practitioner has taken over an async meeting

2 Internal messages only sent in patient chat

Previously, internal messages were sent both in the patient chat (in Clinic) and in the practitioner chat. However, during a handover, several internal messages are sent to inform about for example who initiated the handover and who accepted the handover. To reduce the amount of duplicate information, we have removed the internal messages from the practitioner chat.

Internal messages are still not visible for patients.

Internal messages are now only sent in the patient chat in Clinic

Internal messages are no longer sent in the practitioner chat to reduce the amount of duplicate information.

Updated User Manuals

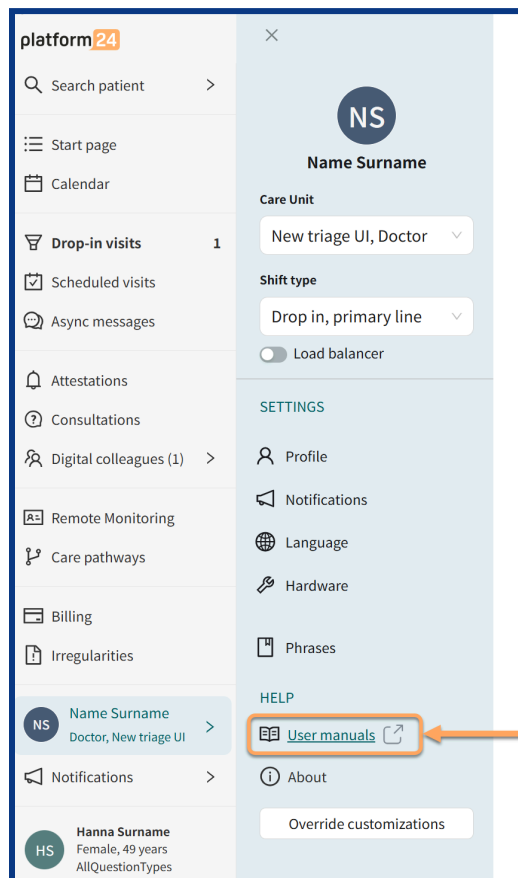1 New versions of manuals relating to Smart Care Plans

The following release note only applies to customers using Smart Care Plans (for monitoring and episodic care flows).

The following two manuals have been updated:
- Version 8.0 of the *Smart Care Plans - Monitoring User Manual* (previously named *RPM24 User Manual*)

- Version 3.0 of the *Smart Care Plans - Episodic User Manual* (previously named Pathways User Manual)

The user manuals are available from within the user interface and on our webpage: https://platform24.com/manuals

Click on the *User manuals* link in your profile to reach the User Manuals.

Manage

Updated User Manuals

1	New version of manual relating to Smart Care Plans - Episodic

The following release note only applies to customers using Smart Care Plans for episodic care flows.

The following manual has been updated:
- Version 2.0 of the *Smart Care Plans Studio User Manual* (previously named *Pathways template builder User Manua*l)

The user manuals are available from within the user interface and on our webpage: https://platform24.com/manuals

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Smart Care Plans

Smart Care Plans is a software used in an outpatient setting where medical parameters are reported by patients asynchronously through external services, connected hardware or manual entry. Smart Care Plans is intended to be used to monitor received medical parameters, or the results of medical questionnaires, compare them to limits of acceptance and inform clinical management through the following functionalities:

1. Alerts to the treating practitioner with varying priority levels.
2. Presentation of configured messages, prompts and requests for action to the patient.
3. Representation of values, or the trends in values, in relation to the limits of acceptance over time using visualizations and written messages.

Smart Care Plans is suitable for any clinical condition that benefits from planned actions based on collection of relevant medical parameters. Its configurability makes it adaptable to a spectrum of clinical conditions.

The interface where measured values are reported by the patient is a part of the medical device.

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UDI   Triage24:   Smart Care Plans:
        7350127221004   7350127221035

Triage24 Medical Device Version 1
Smart Care Plans Medical Device Version 2
Manage 3.137.1: staging

Consult instructions for use: eIFU provided from within the product and via the manufacturer's webpage.

Link to User Manuals

⚠ Consult the instructions for use for important information such as warnings and cautions

Triage24: 2022-11-01
Smart Care Plans: 2025-04-01

Platform24 Healthcare AB
Söder Mälarstrand 57, SE-118 25 Stockholm

Click on Link to User manuals *in the* About *page to reach the User Manuals.*

Medical Content

Changes in version 1.148

The changes apply directly upon release for all customers, except for those with partner-specific questionnaires.

Medical content populating the Triage product

1 Improvement in the questionnaire *feverCondition*

An improvement has been made in the questionnaire *feverCondition* to lessen the risk of under-triage. If patients answer that the primary symptom in connection with the fever is headache, they now get a *Go to* to the questionnaire *headache* where they receive a better triage. This applies to children 7 years old or above and to adults.

2 Improvements in the questionnaire *insomnia*

Improvements have been made in the questionnaire *insomnia*. Patients with mania or psychotic symptoms now get a full triage for those symptoms in the questionnaire *insomnia*. Previously, the full triage for those symptoms were only handled in the questionnaire *depression* or in a *Go to* to that questionnaire.

Symptoms of mania that are now in the questionnaire *insomnia*, in Swedish.

Symptoms of psychosis that are now in the questionnaire *insomnia*, in Swedish.

3   Improvement in the handling of a specific exit

Patients who have the combination of fever, headache and constitutional symptoms, but not severe constitutional symptoms, now get the urgency level Promptly instead of Immediate. The reason for this is to lessen the proportion of over-triage in this exit.

Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

Questions

If you have any questions, please contact Platform24 Support or your Customer Success Manager.