

Release notes

Summary

This document contains the updates included in the Patient application version 1.241, Clinic version 4.211 and Manage version 3.131. There are no updates on the Medical content in this release. The changes are expected to be launched to production on the 11th of February.

Patient application

Changes in version 1.241

1 Update to "About Medical Devices" page (MDR)

MD

As Platform24 has changed the Stockholm office address, the manufacturer information in the "About Medical Devices" page has also been updated with the new address.

New address of the Stockholm office:



Platform24 Healthcare AB.
Söder Mälarstrand 57
SE-118 25 Stockholm

2 Adjusted text in the waiting room

The default text shown to drop-in patients in the waiting room has been updated to:

You don't need to stay on this page. We will send you a text\
\ when it is your turn, provided that your phone number is correctly entered in your profile.

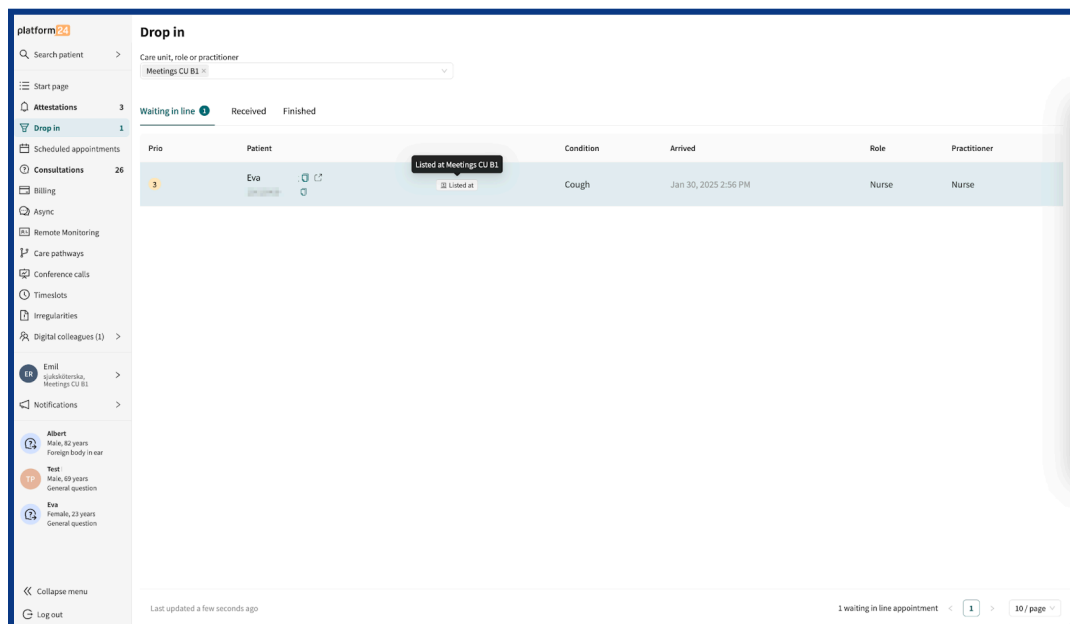
The last part about correct phone number has been added to make it clear that the patient is responsible for making sure they have provided a correct phone number. Many customers have customer-specific texts in this message, contact Platform24 support to make sure your text is updated.

Clinic

Changes in version 4.211

1 Listing information on the drop-in page

For customers that have a listing integration, information about a patient's listing will be shown on the drop-in page. By hovering over the *Listed at* icon, the patient's listed care unit name will appear as a tooltip.



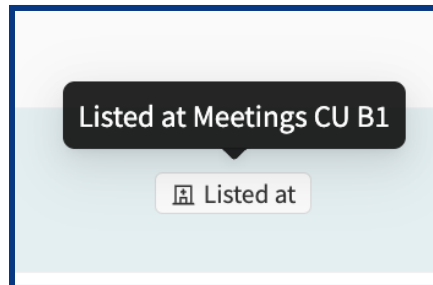
The screenshot shows the Platform24 interface for the 'Drop in' page. The left sidebar contains a navigation menu with options like 'Search patient', 'Start page', 'Attestations', 'Drop in', 'Scheduled appointments', 'Consultations', 'Billing', 'Async', 'Remote Monitoring', 'Care pathways', 'Conference calls', 'Timeslots', 'Irregularities', 'Digital colleagues', 'Emil', 'Notifications', and a patient list. The main content area is titled 'Drop in' and shows a search bar for 'Care unit, role or practitioner' set to 'Meetings CU B1'. Below this is a status bar with 'Waiting in line', 'Received', and 'Finished' tabs. A table displays appointment data:

Prio	Patient	Condition	Arrived	Role	Practitioner
3	Eva	Cough	Jan 30, 2025 2:56 PM	Nurse	Nurse

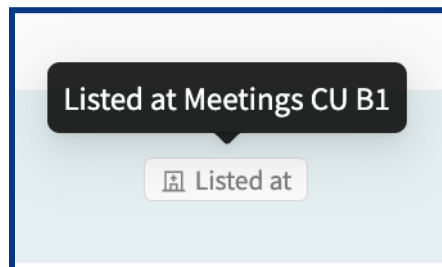
A tooltip 'Listed at Meetings CU B1' is shown over the 'Listed at' icon in the patient row. At the bottom, a status bar indicates '1 waiting in line appointment' and '10 / page'.

Drop-in page

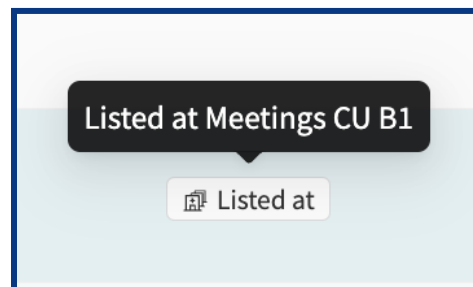
In addition, the icon will be visually different depending on the patient's listed care unit in combination with what care unit the practitioner is currently logged into, see details below:



The icon is black and with a house if the patient is listed at the same care unit as the practitioner is currently logged into.



The icon is gray and with a house if the patient is listed at another care unit than the one the practitioner is currently logged into.



The icon is black and with multiple houses if the patient is listed at another care unit than the one the practitioner is logged into, but the patient listed care unit is part of the same cluster as the care unit as the practitioner is logged into. This icon will only be shown for customers who use the function for clustered care units.

2 Titles for health data displayed in the attestation posts within remote patient monitoring

If an activity generates multiple health data, each health data will be printed with titles in the attestation to improve usability.

Questionnaire finished

1 MADRS-S fråga 9 - vilja att leva: 6 Assigned to HT Not attested

Created at: Dec 12, 2024 4:56 PM
Created by: System, Egenmonitoreringscenter

Patient: Jake 199112
Phone number: +46123
Content: MADRS-S fråga 9 - vilja att leva: 6

Associated information

MADRS-S questionnaire: 6 points, 43 points Notes: -

Responsible doctor: Ola
Responsible nurse: Herrman

Open patient's activity Open patient's health data

12 November - 12 December 2024

Show: month Trend line Total score MADRS-S MADRS-S question 9 - ...

Before the change: Health data in the attestation post does not have titles.

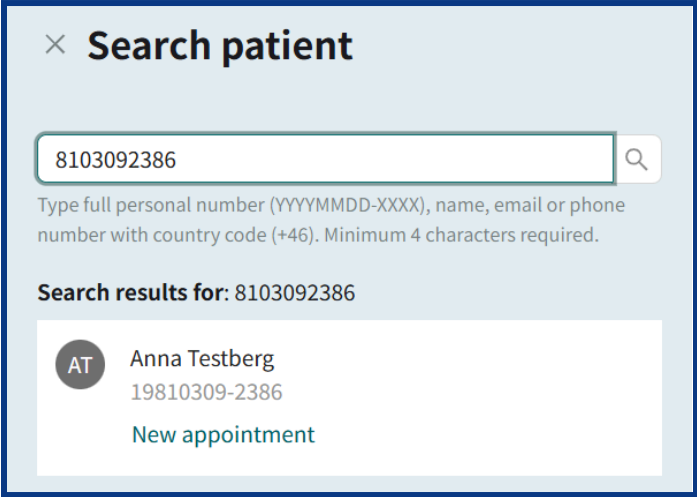
The screenshot displays a patient record for 'Hosta: 3,00'. At the top, it shows 'Assigned to GB' and 'Not attested'. The record was created on Dec 9, 2024, at 9:48 AM by 'System, vårdcentral'. The patient is 'Agnes' with ID '199912' and phone number '+3712'. The content is 'Hosta: 3,00'. A red box highlights the 'Associated information' section, which includes: 'CAT questionnaire: 14 points', 'mucus: 1', 'Cough: 3', 'pressure: 1', and 'sleep: 2'. Below this, it lists 'Responsible nurse: Goda' and 'Responsible doctor: Emma'. At the bottom, there are links for 'Open patient's activity' and 'Open patient's health data'.

After the change: Health data in the attestation post has titles.

3 Patient search has been improved

To improve the accuracy of the search results, the patient search in Clinic has been updated. When searching for patients using a personal identification number, the complete number must be entered. The number must be in one of the following formats YYYYMMDD-XXXX, YYYYMMDDXXXX, YMMDD-XXXX or YMMDDXXXX (Note that the personal identification number in the image below is a test number.)

In addition to this, patients can also be found by searching for first name, last name, e-mail address or phone number.



× Search patient



Type full personal number (YYYYMMDD-XXXX), name, email or phone number with country code (+46). Minimum 4 characters required.

Search results for: 8103092386

AT

Anna Testberg

19810309-2386

[New appointment](#)

An additional field can be added, via configuration, to allow patient search based on the date of birth. Contact your Customer Success Manager if you wish to enable it.



× Search patient

Search patient



Type full personal number (YYYYMMDD-XXXX), name, email or phone number with country code (+46). Minimum 4 characters required.

Date of birth



YYYY-MM-DD

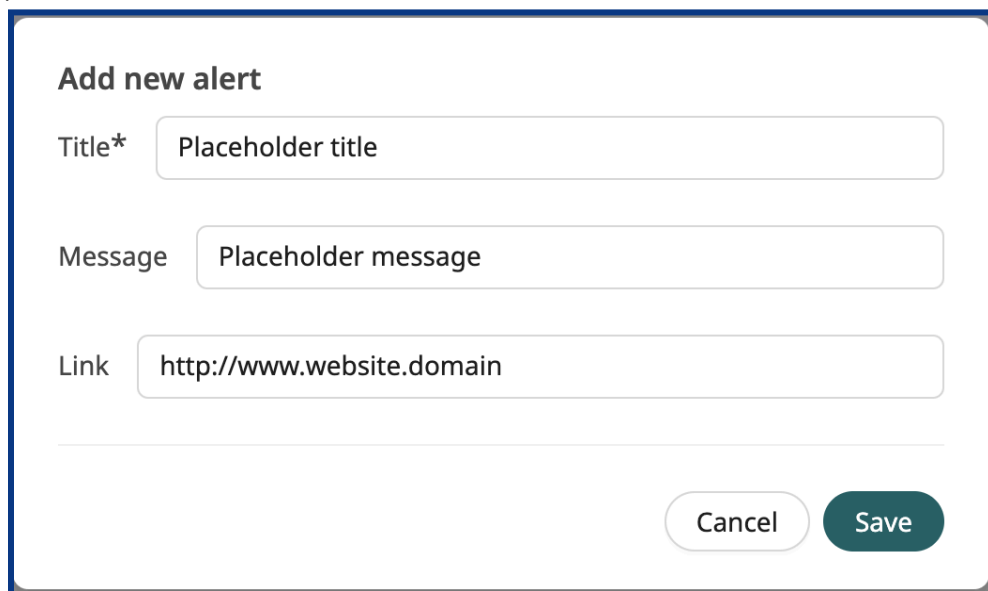
Manage

Changes in version 3.131

1 Link validation when creating alerts for the Patient application

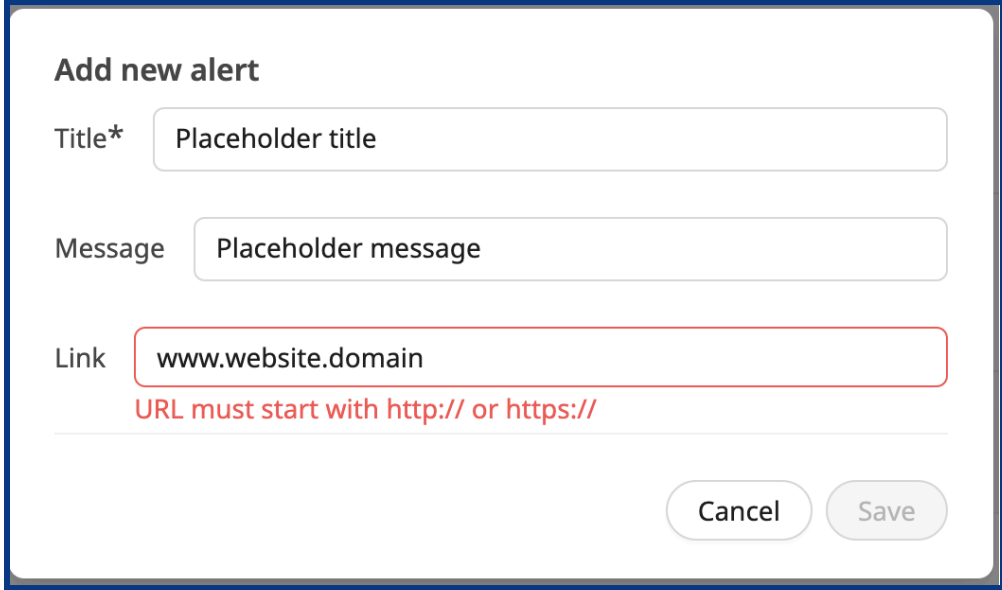
To ensure proper structure of URLs displayed on the alerts in the Patient application we added a validation on the Link field in Manage when creating the alert.

The validation requires the link to be written with the http or https protocols included.



The screenshot shows a modal window titled "Add new alert". It contains three input fields: "Title*" with a placeholder "Placeholder title", "Message" with a placeholder "Placeholder message", and "Link" with the value "http://www.website.domain". At the bottom right, there are two buttons: "Cancel" and "Save".

When the link does not start with http:// or https://, an information message is displayed to the user.



Add new alert

Title*

Message

Link

URL must start with http:// or https://

Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

Questions

If you have any questions, please contact Platform24 Support or your Customer Success Manager.