Summary

This document contains the updates included in the Patient application version 1.237, Clinic version 4.207 and the Medical content version 1.138. There are no updates on Manage in this release. The changes are expected to be launched to production on the 14th of January.

Patient application

Changes in version 1.237

 Accessibility (WCAG) improvements in triage flow
 A. Better handling of "more alternatives below" for voiceover The previous way of indicating to the patient that there are more answer alternatives in a triage question did not work well with voiceover. Instead of a "floating" label indicating this, we have changed so that the CTA button says "more alternatives below", and the patient can continue to the next question first when he/she has scrolled down to see all alternatives. platform 24

Release notes

2025-01-09 Week 2

Cough	×	Patient name, 34 y.o _{Cough}	2
Name Chatbot What type of skin condition do you have? Eczema		 Name chatbot What best describes your skin 	
Peeling skin		change?	
Rash		Wound	
Red spots		Grows hair	
Blisters		Brown	
Skin change		Black	
Redness More below		Blood	
Continue		More answer options belo	N

Previous solution to the left, and new improved solution to the right.

B. Better explanation when no search results in renew prescription

In the medication search question, as part of the prescription renewal flow, if there were no search results the patient was not properly informed of this. Now we have added a clear help text informing the patient that the medication was not found, and advising them to double-check the spelling.



< Patient name, 34 y.o ×
Search field
Medication not found
Tip! Check your spelling and try a new search
FASS 🕐
I samarbete med FASS kan du söka upp läkemedel
Added help text if no results found.

C. Show value above the slider

For triage-questions where the patient answers by choosing value on a scale, we have made improvements so that the value is shown above the slider, in order for the patient to see the value while he/she is moving the slider. Previously the value was only shown *in* the slider, making it hard to see.



	< Patient name, Cough	34 y.o X	< Patient name, 3 Cough	4 y.o X
	☑ Name Chatbot On a scale of 1-10, how m	nuch	Name Chatbot On a scale of 1-10, how mu	ch
	pain do you have? Slide to choose number		pain do you have?	
	No pain	Life-threatening	3 No pain	Life-threatening
	Choose on th		Choose on the	
When slidi	ng, the value is show the val	wn above the lue is shown c	slider (left) and on the slider (rigl	when the s nt).

Clinic

Changes in version 4.207

1Attestation content synced for measurement and
questionnaire attestations in remote patient monitoringThe two different attestation types for questionnaires and
measurements in remote patient monitoring have been synced to
include the same information.For questionnaire attestations, the following have been added:



- Link to the patient's health data
- Link to the specific activity that the attestation is triggered by
- Graph of outcome

For measurement attestations, the responsible practitioners have been added to the attestation post.

Created at: Sep 17, 2024 4:02 PM Created by: System, vårdcentral		
Patient: Sofia		
Phone number: +46123		
Content: MADRS-S fråga 9 - vilja att leva: 6		
Associated information		
MADRS-S questionnaire: 6 points, 54 points	Notes: -	
Responsible nurse	Responsible doctor	
Goda	Harald	
Open patient's activity	Open patient's health da	ta
Show: month V V Trend line	Total score MADRS-S	MADRS-S question 9
52		
48		
40		
36-		
32		•
24		
20		
-		
16		
-		
16		
16 12 8	2 Sep 6 Sep	10 Sep 14 Sep

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Release notes

Created at: Sep 6, 2024 8:23 A	М	
Created by: System, vår	dcentral	
Patient: Sofia	a	
Phone number: +46123	0	
Content: Kroppsvikt: 180.0	-	
Associated information	on	
Body weight: 180 kg	Notes: -	
Responsible nurse	Responsible	doctor
nurse	Harald	10 M I
Open patient's activity	Open patient	's health data
▲ Show: month ∨	6 August - 6 September 202	 Body wei
	Irend line	 Body wei
300		
300 - 280 -		
300 - 280 - 260 -		
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300 - 280 - 260 - 240 - 220 - 200 - 180 - 160 - 140 -		
300 -		
300 -		
300 280 260 240 220 200 180 160 140 120 100 80 60	14 Aug 18 Aug 22 Aug	26 Aug 30 Aug 3 Sep



2 Adjustment in graph to be able to track multiple parameters in an assessment questionnaire

The graph has been adjusted to enable showing multiple answers from a questionnaire. This is solved by configuring the total points (or any other outcome from the questionnaire) as the primary parameter to track. This will be preselected when opening the graph. The user can then select additional data to be displayed in the graph, for instance certain answers in a questionnaire.

In order to activate this change it has to be configured. Please contact your Customer Success Manager to activate it.

•							7 - 1	10 Decem	ber 2024								•
Show:	3 days	v I	Trend line	2							CAT que	stionnaire	🔳 mu	icus	Cough	pressu	re 💌 slee
40-										.							
-																	
36																	
-																	
32-																	
28-																	
-																	
24											Decembe		:48 AM				
20-											14 point						
-																	
16-																	
-										-							
12-																	
8-																	
-																	
4-																	

The total points from the questionnaire is preselected when opening the graph.

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Healt	h data / CAT questionnaire			
◄			7 - 10 December 2024	
40	: 3 days V V Trend line			CAT questionnaire Caugh Cough Pressure
36	-			December 9, 2024 9:48 AM CAT questionnaire: 14 points Cough: 3 pressure: 1
24	-			
12 8 4	-			
	practitioner o		e parameters to them.	b be shown in the graph by clic
	same pric			multiple attestations mote patient monito
attes in or appl case	tations with der to avoid icable if bo only the tre	n the same p d unnecessa th a trend ar and attestati	priority, only only only only only only only only	tionnaire) results in multi one attestation will be sh ns to be created. This is o Id trigger an attestation. Iown. If a value triggers e priority, all will be show



4 Enhanced attestation creation for patients with multiple guardians When creating attestations for a child with multiple guardians present

When creating attestations for a child with multiple guardians present in Clinic, it is now possible to distinguish which guardian's account the attestation applies to. The guardian's name and personal number is displayed below the child's information in the selection options.

Create new attestation		
Resource Select myself		
Search		~
Priority		te
3 ~ ~		te
Search and select patient Type full personal number (YYYYMM number with country code. Minimu		.2,
201204080756		٩
Samantha Testchild (20120408-0 Guardian: Johan Svensson (1984	,	8,
Samantha Testchild (20120408-0 Guardian: Lars Abrahamsson (19		
Oual dian. Lais Abrahamsson (15	50013-5115/	28,
Scheduled		31,
		_
	Cancel Subn	nit 19,

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Medical Content

Changes in version 1.138

Medical content populating the Triage product

1 Improved handling of barking cough and breathing problems

Handling of cough and breathing issues has been improved in the questionnaires *huskiness* and *breathing*. When patients use the search word "huskiness", there is now also a new exit with urgency level "immediate" for barking cough with breathing problems in children where self care does not help. This is to align with RGS. Earlier, these children could get urgency level "immediate" if you affirmed a sudden onset of breathing problems.

The change applies directly upon release for all customers, except for those with partner-specific questionnaires.

☑ Platform24	
Har ni provat att lindra andningsbesvären själv? Exempel på egenvård är att uppträda lugnt och låta barnet sitta upprätt i förälders famn i minst 15- 20 minuter. Det kan också hjälpa att andas sval luft utomhus eller vid ett öppet fönster.	
Välj ett alternativ Ja, och det hjälpte	\bigcirc
Ja, men det har inte hjälpt	
Nej	0
Fortsätt	
Self care question for barking cough in the questionnaire <i>hus</i>	<i>skiness</i> , in Sv

Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

Questions

If you have any questions, please contact Platform24 Support or your Customer Success Manager.