

Release notes

Summary

This document is an updated version of the Release Notes for week 50.

All changes to Clinic have been postponed and will not be released at this time, this includes:

- Attestation content synced for measurement and questionnaire attestations in remote patient monitoring.
- Adjustment in graph to be able to track multiple parameters in an assessment questionnaire.
- Only trend attestation is shown if multiple attestations with the same prio is triggered in remote patient monitoring (MDR)
- Changes regarding Search patient in Clinic

This document contains the updates included in the Patient application version 1.236, Manage version 3.127 and the Medical content version 1.137. There are no updates on Clinic in this release. The changes are expected to be launched to production on the 17th of December.

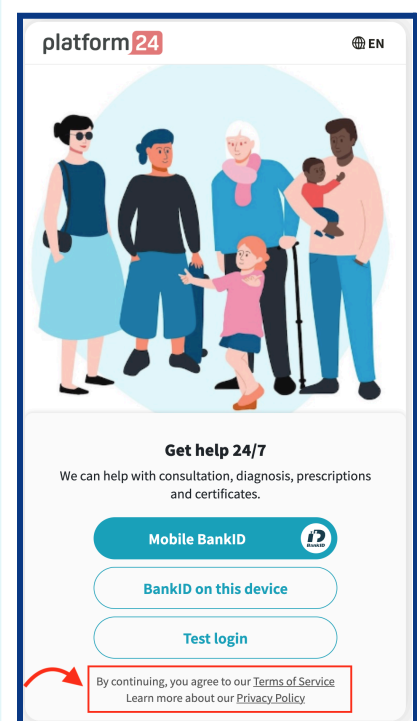
Patient application

Changes in version 1.236

1 Added support for external URLs to Privacy Policy and Terms of Service

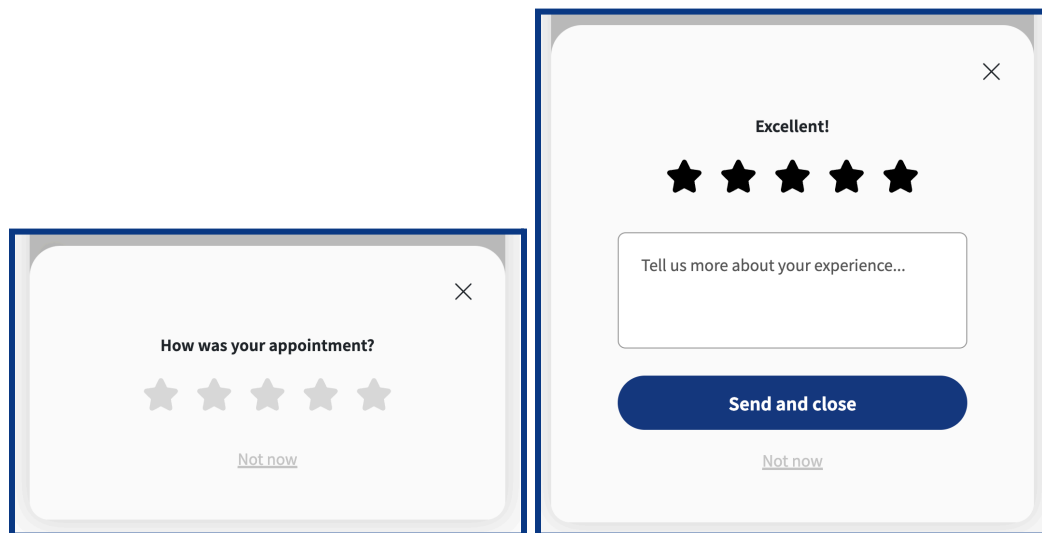
A new feature was added to link the log-in screen hyperlinks for **Terms of Service** and **Privacy Policy** to external urls.

- Customers can now request to configure these hyperlinks to direct patients to their Terms of Service and Privacy Policy websites.
- The feature is aligned with multi language support, each language supported in the patient application can have a dedicated url.
- Previously, the Terms of Service and Privacy Policy would only lead to the in-app pages.
- If no external urls are added, the current in-app pages are available as fallback.



2 Accessibility adoptions for rating appointments

The feature for rating drop-in and scheduled appointments has been updated to be more accessible.



Updated feature for rating drop-in and scheduled appointments

Manage

Changes in version 3.127

1 User administration

The user administration in Manage has undergone a major improvement with new filtering options and listing of more information. Previously, users could be searched based on name, ID, or email address. Now, users can also be found by filtering on the following roles and permissions:

- Care provider
- Care unit

- Practitioner role
- Administrative role

In the listing, the care unit and the user's role are presented in the newly added columns with corresponding names. Additionally, information about the user's last login to Clinic or Manage is displayed.

The screenshot shows the 'Users' management page in platform24. The interface includes a sidebar with navigation options like 'Healthcare organization', 'Patient apps', and 'Users'. The main content area features a search bar, filters for 'Care provider', 'Care unit', 'Practitioner role', and 'Administrative role', and a table of users. The table has columns for Name, ID, Care unit, Role, and Latest online. Three users are listed: Josephine Bananas test, Qrtester Qrsson, and Sonny Bananas test, all with the role of Physician and associated with 'CIAM careunit'.

Name	ID	Care unit	Role	Latest online
Josephine Bananas test	SE11111111-8888	CIAM careunit	Physician	Nov 11 2024, 2:45 PM
Qrtester Qrsson	SE88888888-00	CIAM careunit	Physician	-
Sonny Bananas test	SE88888888-00	CIAM careunit	Physician	Nov 11 2024, 2:47 PM

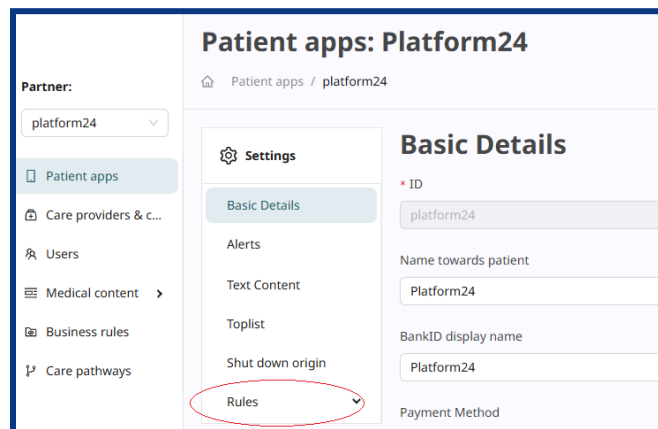
2 Changed main menu

The main menu in Manage has been changed with a new naming of the option *Care providers & care units*, which is now called *Healthcare Organization* and has a new icon. It has also been moved to the top of the menu.

The screenshot shows the main menu in platform24. The 'Select organization' dropdown is set to 'ciamtestpartner'. The main menu items are 'Healthcare organization', 'Patient apps', and 'Users'. The 'Healthcare organization' item is highlighted, and the main content area displays 'Healthcare organization: CIAM care p' and 'Announcements'.

3 Removed menu option

The menu option *Rules* under *Patient apps* was no longer used and has been removed.



Medical Content

Changes in version 1.137

Medical content populating the Triage product

The changes apply directly upon release for all customers, except for those with partner-specific questionnaires. The new questionnaire *addiction* is however released to all customers.

1 New questionnaire for addiction

A new questionnaire *addiction* has been developed to guide patients with various types of addiction, for example problematic use of alcohol, narcotics, drugs and gambling.

Platform24

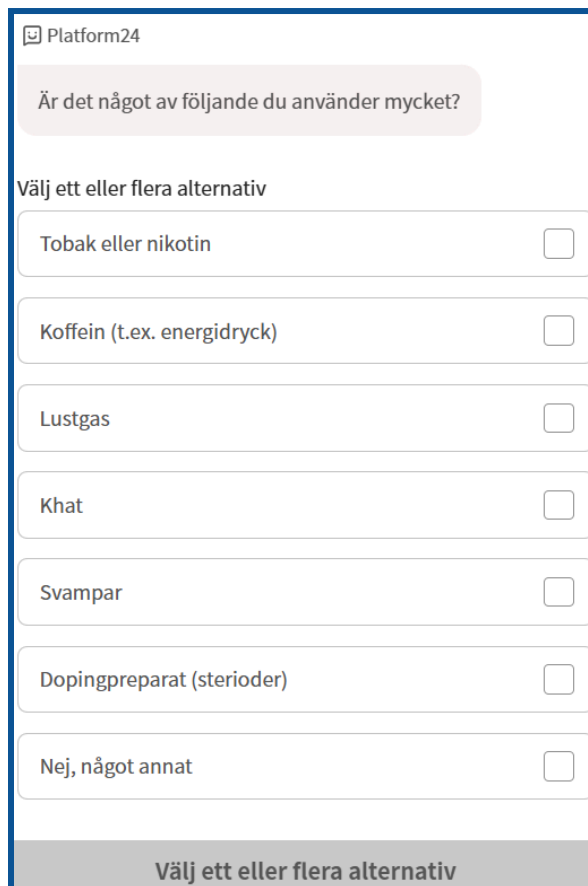
Skapar något av följande problem för dig?
Välj alla som stämmer.

+ Vad menar vi här?

Välj ett eller flera alternativ

Alkohol	<input type="checkbox"/>
Droger	<input type="checkbox"/>
Läkemedel	<input type="checkbox"/>
Spel	<input type="checkbox"/>
Sex	<input type="checkbox"/>
Annat problematiskt bruk	<input type="checkbox"/>

Välj ett eller flera alternativ



Platform24

Är det något av följande du använder mycket?

Välj ett eller flera alternativ

Tobak eller nikotin

Koffein (t.ex. energidryck)

Lustgas

Khat

Svampar

Dopingpreparat (sterioder)

Nej, något annat

Välj ett eller flera alternativ

Different kinds of addiction in the questionnaire *addiction*, in Swedish.

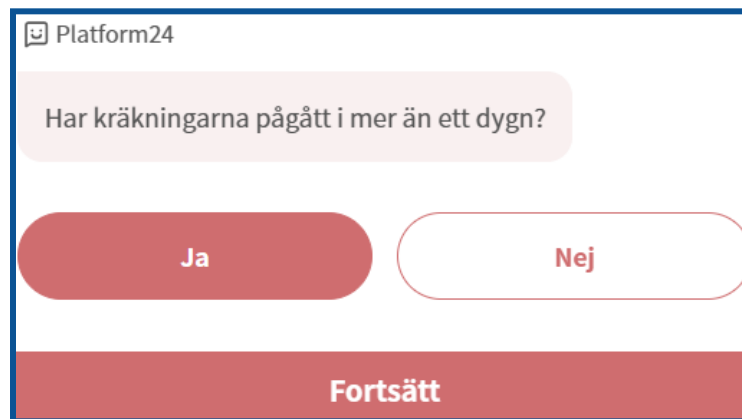
2 Coverage of BRUE/ALTE for children younger than 2 years

An improvement has been made in the questionnaire *library infant cramps*. This to ensure coverage of BRUE/ALTE (sudden loss of consciousness in child), for children and infants younger than 2 years, which should give urgency level immediate.

3 New exit for small children with persistent vomiting

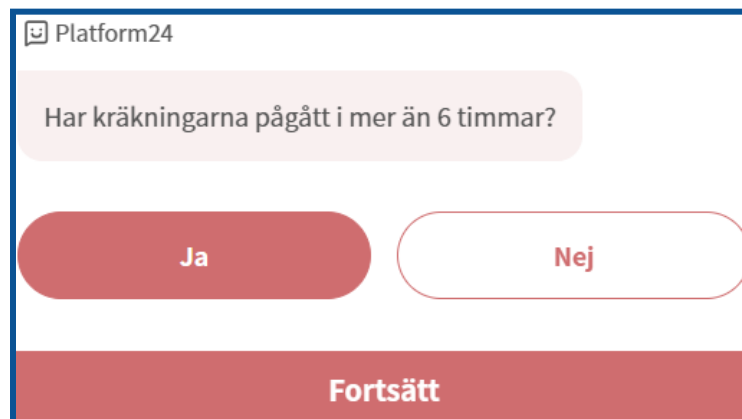
A new exit has been added for small children with persistent vomiting. Children younger than 3 years and infants get urgency level acute if

onset was acute and the vomiting persisted for more than 24 hours. If the guardians choose intensive vomiting they then get a question if the vomiting has persisted for more than 6 hours, which gives urgency level immediate. The change is done in the questionnaire *infant vomiting*.



The screenshot shows a mobile interface for Platform24. At the top left is the Platform24 logo. Below it is a question in Swedish: "Har kräkningarna pågått i mer än ett dygn?". There are two buttons: "Ja" (Yes) and "Nej" (No). At the bottom is a red button labeled "Fortsätt" (Continue).

Question for small children about persistent vomiting, in Swedish.



The screenshot shows a mobile interface for Platform24. At the top left is the Platform24 logo. Below it is a question in Swedish: "Har kräkningarna pågått i mer än 6 timmar?". There are two buttons: "Ja" (Yes) and "Nej" (No). At the bottom is a red button labeled "Fortsätt" (Continue).

Question for infants about persistent vomiting, in Swedish.

4 Changes regarding depression, alcohol/drugs and children present

Changes have been made in the questionnaire *depression* to safely handle intoxication by alcohol or drugs and severe depression. If the patient does not affirm severe depression, questions are added that

concern cases where children are present and no one is able to care for them. If children 1-12 years old are present, a flag for this is shown in Clinic.

Platform24

Stämmer något av följande in på dig?

Välj ett eller flera alternativ

Är gravid

Är nyförlöst (inom 1 år)

Det finns barn (1-12 år) i hushållet

Det finns tonåringar (13-17 år) i hushållet

Inget av ovanstående

Välj ett eller flera alternativ

Question about children in the questionnaire *depression*, in Swedish.

Platform24

Är du just nu påverkad av alkohol eller andra droger?

+ Varför frågar vi om detta?

Välj ett eller flera alternativ

Ja, påverkad av alkohol

Ja, påverkad av droger

Nej, inte påverkad av alkohol eller droger

Välj ett eller flera alternativ

Question about intoxication in the questionnaire *depression*, in Swedish.

Platform24

Känner du dig oförmögen att ta hand om ditt/dina barn på ett tryggt sätt just nu?

Välj ett alternativ

Ja, och jag är ensam med barnet

Ja, men det finns andra vuxna som kan ta hand om barnet

Nej, jag kan ta hand om barnet just nu

Fortsätt

Question about being able to take care of a child in the questionnaire *depression*, in Swedish.

5 Update in the questionnaires *skin lesions and itching*

An update has been made in the questionnaires *skin lesions and itching* to correctly triage issues with dry skin and to align with RGS.

6 Improvements in the questionnaire *sore throat*

Improvements have been made in the questionnaire *sore throat* regarding sudden difficulty swallowing with duration less than 2 days, with or without speech difficulties, which should give urgency level immediate.

Platform24

Har dina besvär med att svälja kommit plötsligt?

+ Vad menas med plötsligt?

Välj ett alternativ

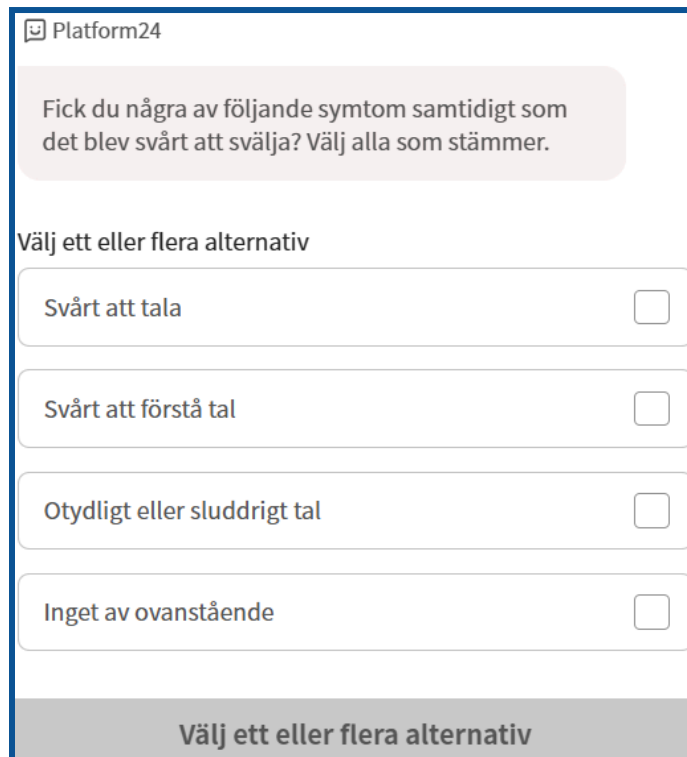
Ja, inom ett par minuter

Ja, inom ett par timmar

Nej, besvären kom inte plötsligt

Fortsätt

Sudden difficulty swallowing in the questionnaire *sore throat*, in Swedish.



Platform24

Fick du några av följande symtom samtidigt som det blev svårt att svälja? Välj alla som stämmer.

Välj ett eller flera alternativ

Svårt att tala

Svårt att förstå tal

Otydligt eller sluddrigt tal

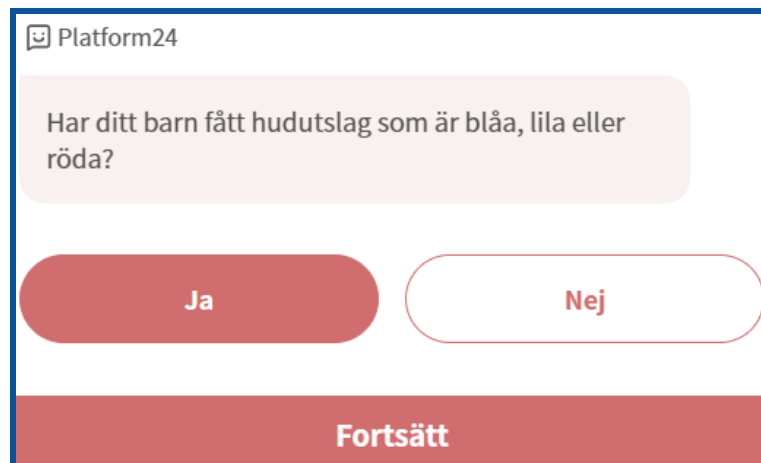
Inget av ovanstående

Välj ett eller flera alternativ

Neurological symptoms in the questionnaire *sore throat*, in Swedish.

7 Question about petechiae in the questionnaire *seizure* and *library infant cramps*

A question about petechiae (skin bleeding) is added in the questionnaires *seizure* and *library infant cramps*. If the patient had a seizure within the last day and affirm petechiae, urgency level should be immediate.



Platform24

Har ditt barn fått hudutslag som är blåa, lila eller röda?

Ja Nej

Fortsätt

Question about petechiae in the questionnaire *seizure*, in Swedish



Platform24

Bleknar utslagen när ni trycker på dem?

Ja Nej

Fortsätt

Follow up question about petechiae in the questionnaire *seizure*, in Swedish.

8 Diabetes risk in the questionnaire *urinary changes*

An improvement has been made in the questionnaire *urinary changes*, to align with how diabetes risk is handled in the questionnaire *urinary*. Increased thirst and increased urine output can now be chosen simultaneously.

Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

Questions

If you have any questions, please contact Platform24 Support or your Customer Success Manager.