

Release notes

Summary

This document contains the updates included in the Patient application version 1.231, Clinic version 4.200 and Manage version 3.122. There are no updates on the Medical content in this release. The changes are expected to be launched to production on the 12th of November.

Patient application

Changes in version 1.231

"How the service works" page updated Language support for Dutch and Danish has been added. The image and FAQ section has been updated, and the question "Who can use the app" has been removed from FAQ. How the service works **FAQs** Seek care With our app, you can easily get help to seek care based on When shouldn't I use the app? your symptoms and how you're feeling. After answering questions about your symptoms, you'll receive advice on what If it's urgent If your symptoms indicate that you are seriously ill or What if my condition worsens while waiting? injured, you will be referred to the emergency department or instructed to call 112. Answer some questions and receive a recommendation What if I don't understand how to use the app? 盘 Advice on what you Chat with a Physical What if the app isn't working? healthcare professional can do to care for examination if needed The images show the updated illustration (left) and the updated questions in the FAQ



Clinic

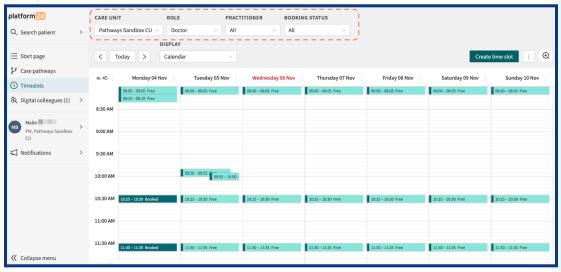
Changes in version 4.200

1 Stored filter in Calendar view

Starting with this update, the filter selection made in the Calendar (time slots) view will be stored individually for each user, so that users do not have to reapply the filters every time they navigate between different pages in Clinic.

Note! This filter is different from the global resource filter found on, for example, the drop-in and asynchronous pages, as it has slightly different functionality.

This update will be rolled out to all users using the Calendar view (time slots) in Clinic.



The filtering that is saved in the Calendar view is highlighted in the image.

2 Announcements

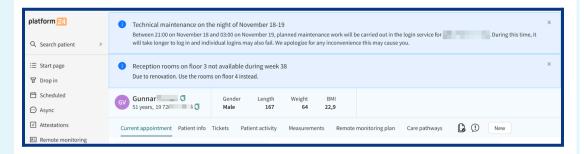
Healthcare staff can now access important general announcements directly in Clinic. The announcements are created in Manage and are



displayed at the top of the Clinic interface to make sure that healthcare staff can quickly see them.

Two active general announcements can be displayed at the same time:

- One that is visible to the entire care provider.
- One that is visible to a specific care unit.



Healthcare staff can close an active announcement by clicking the cross icon in the upper-right corner of the message. The announcement will reappear at the next login if it is still active.

Learn more about how announcements are created and managed in the following section on Manage.

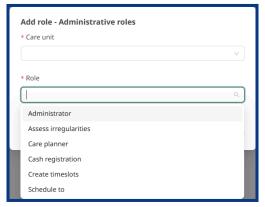


Manage

Changes in version 3.122

1 Removed administrative role

The administrative role *Administrator* has been removed since it has been replaced with other roles. Users that had this role have already been assigned the new Manage roles *Clinic user administrator* and *Configuration administrator*.



The image shows the administrative role Administrator that has been removed

2 Disabled fields for care units

Basic details about care units that should not be updated by customers are now disabled. The reason why they should not be updated in Manage is that they have dependencies to other parts of the customer configuration.





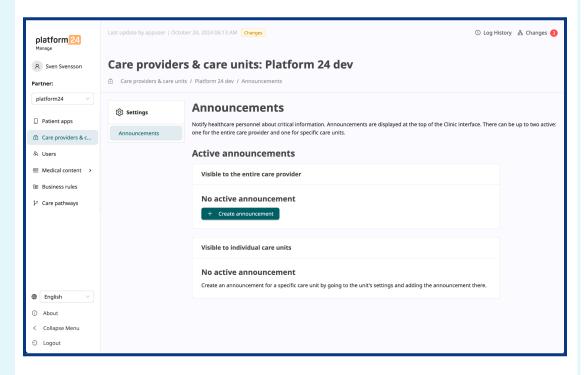
3 Announcements

It is now possible to share important information with healthcare staff through "Announcements." These announcements are created in Manage and appear at the top of Clinic interface to make sure that critical information is not missed.

Two active general announcements can be displayed at the same time:

- One that is visible to the entire care provider.
- One that is visible to a specific care unit.

Announcements displayed for the entire care provider



To create an announcement:

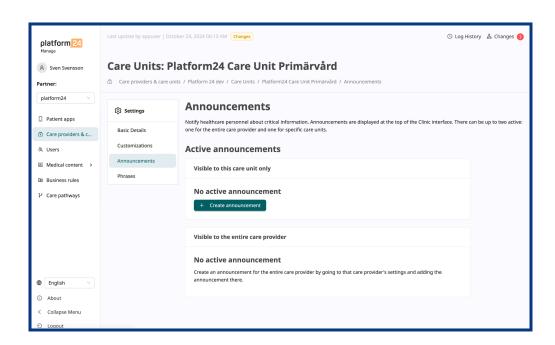
• In the "Care providers & care units" view, click the edit icon (pencil) for the care provider to where you want to add an announcement.



In this view, you can:

- Create an announcement that will be displayed to the entire care provider.
- Delete an active announcement that should no longer be shown to healthcare staff.
- View all active announcements displayed for individual healthcare units within the provider.

Announcements for individual care units



Create an announcement:

• In the "Care Units and Providers" view, click the edit icon (pencil) for the care unit where you want to add an announcement.

In this view, you can:

- Create an announcement that will be displayed for the individual care unit
- Delete an active announcement that should no longer be shown to staff at this unit.
- View the active announcement displayed for this individual care unit, as well as the one shown for the entire care provider.



Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

Questions

If you have any questions, please contact Platform24 Support or your Customer Success Manager.