

Release notes

Summary

This document contains the updates included in the Patient application version 1.225, Clinic version 4.194, Manage version 3.117 and the Medical content version 1.127. The changes are expected to be launched to production on the 1st of October.

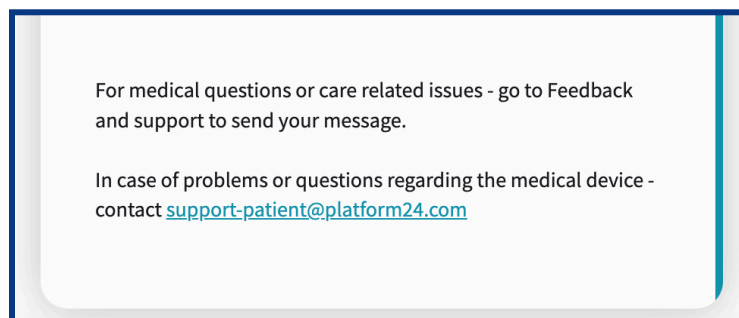
Patient application

Changes in version 1.225

1 Information added in “About medical devices” (MDR)

MD

Contact information has been added in the tab “About medical devices”, found on the Support page, giving the patients clearer understanding of where to turn if questions arise about the medical product. The information is the same for all customers using one of the MDR certified products (Triage24 and RPM24).

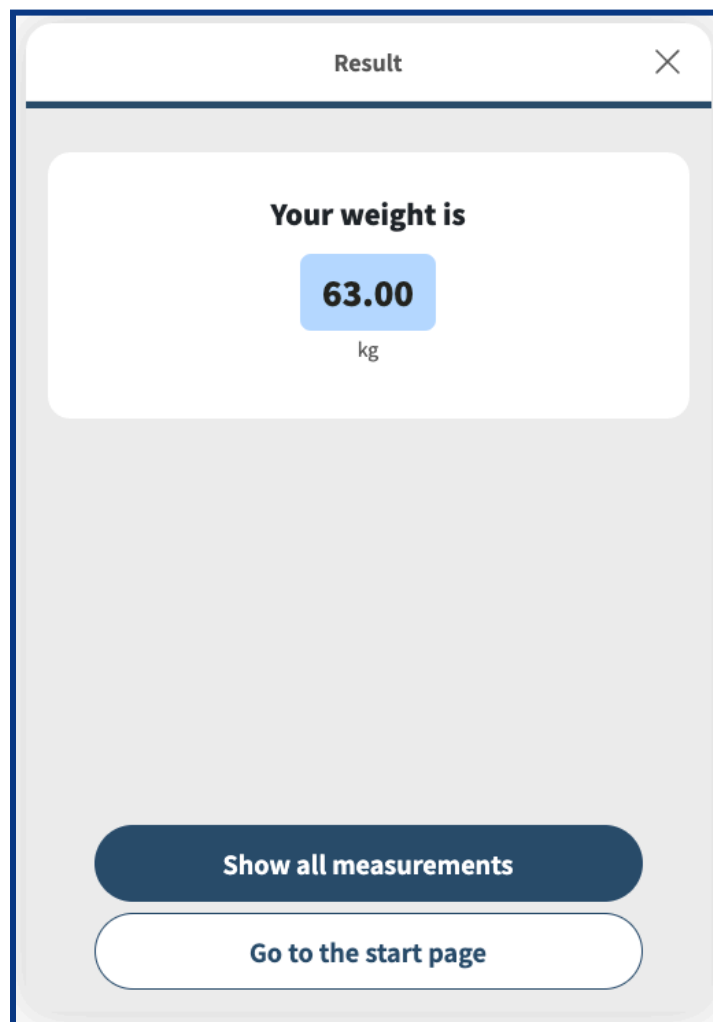


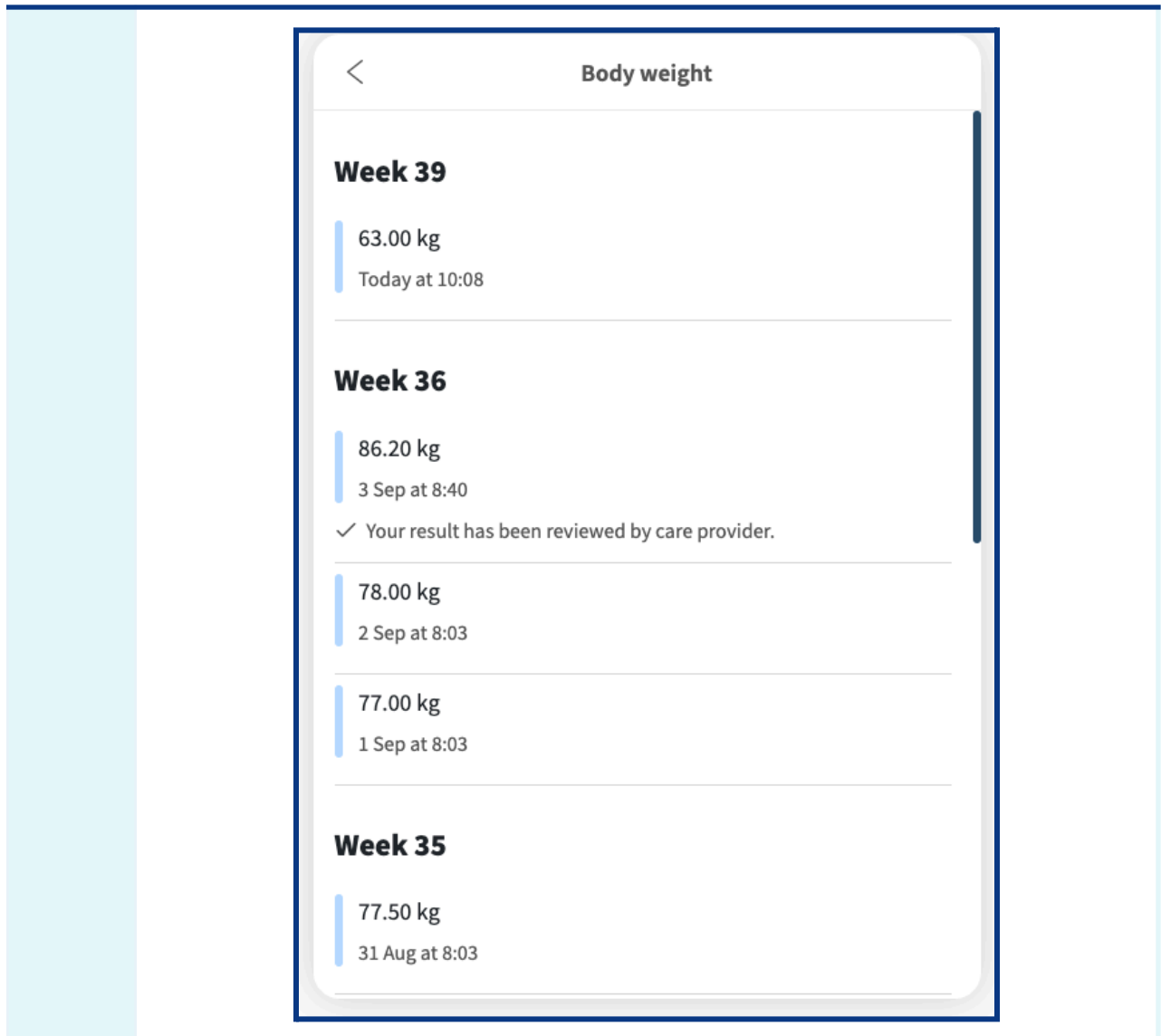
Picture showing the contact information on “About medical devices” page

2 New color for measurements without thresholds for interpretation within Remote Patient Monitoring (MDR)

MD

For measurements without thresholds for interpretations, the color has been changed from gray to blue on the results page and in the list view.

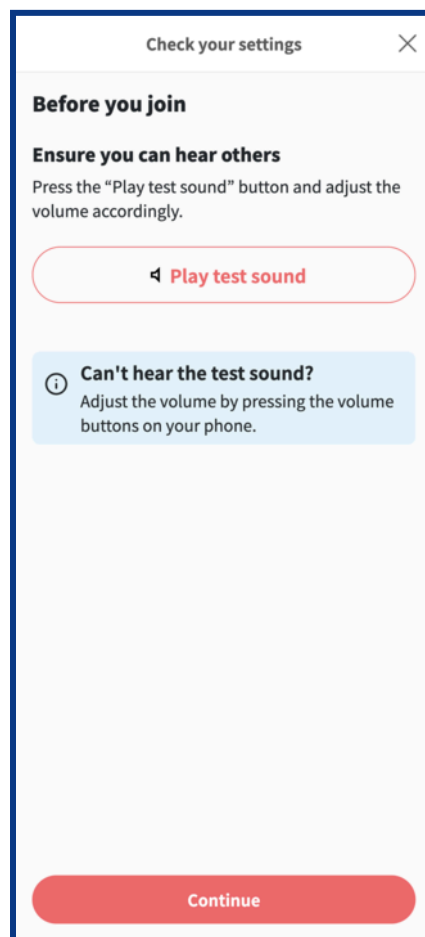




3 Android audio output control improvement for Vonage video calls

This release note is only applicable for customers using the Vonage video solution.

To address the issue with audio output having inconsistent volume during Vonage video calls on Android devices, we introduced a new screen (shown just before the device check screen) that is meant to help Android users adjust their audio volume settings for optimal experience.



Clinic

Changes in version 4.194

1 New look for interpretations in health data graphs (MDR)

MD

Interpretations (e.g., within the target range, above the target range, etc.) have a new look to improve user-friendliness.



The image visualizes how the interpretations will look after the change.

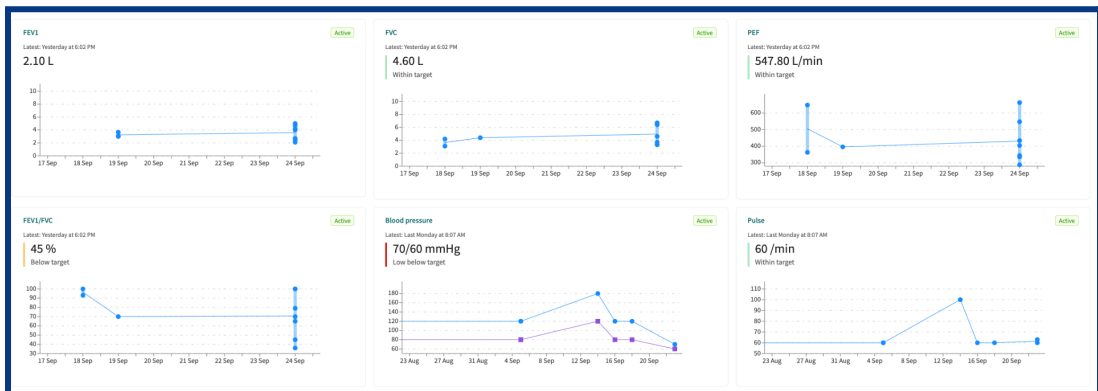
2 Improved order of graphs and titles added to measurements in the graph view

The order of the graphs has been adjusted so that measurements that come from the same measurement activity are placed after each other. This means, for example, that the graph for blood pressure and pulse are next to each other. The same applies to spirometry data where FEV1, FVC, PEF and FEV1/FVC will be placed after each other to provide a better overview.

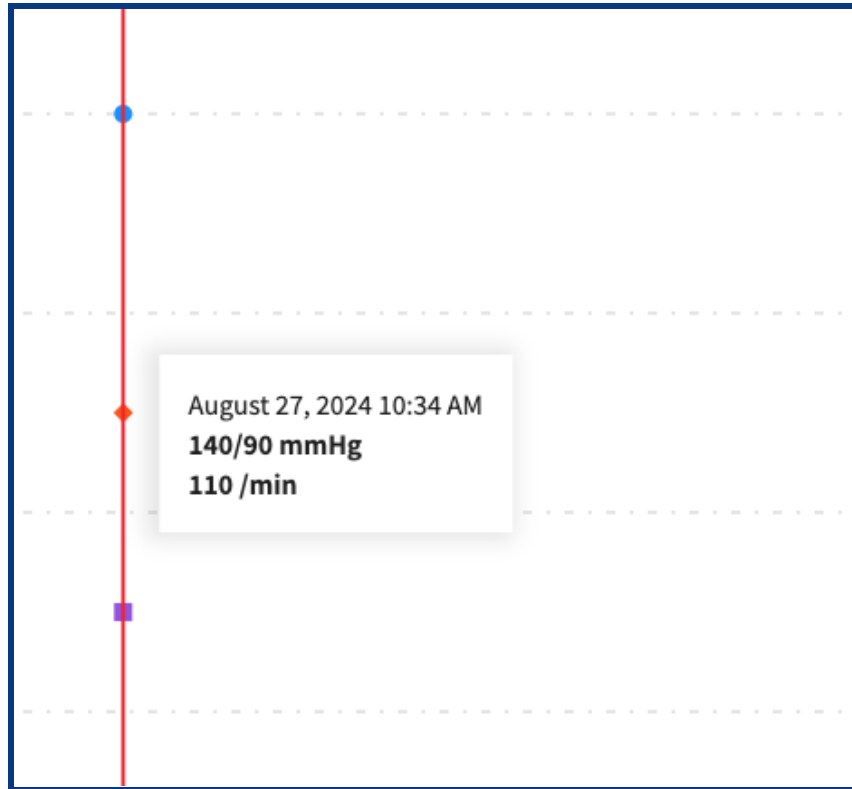
For parameters that have multiple measurements (blood pressure and pulse), titles have been added in the graph view to increase clarity.



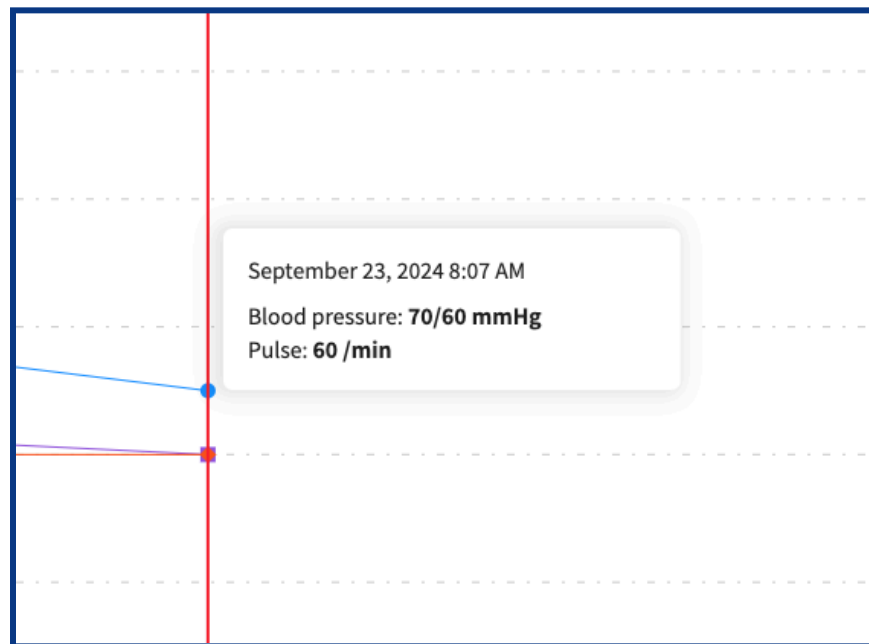
The image visualizes how the interpretations looked before the change (the order was not determined).



The image visualizes how the interpretations will look after the change (the order is determined).



The image visualizes how it looked before the change (without titles).



The image visualizes how it will look after the change (with titles).

3 Optional thresholds within Remote Patient Monitoring (MDR)

MD

For certain parameters (such as weight and spirometry), what is considered normal varies between individual patients, and therefore there are no predefined thresholds in the system and the thresholds must be set for the individual patient.

Now there is a specific interface for adding optional thresholds for a patient.

Status: Active ▾

Average value ⓘ

Period 22 - 25 September 2024

FEV1

● 3.59 L

Measurement frequency Edit

Every day

Thresholds ⓘ Add

Add thresholds to create attestations if the patient reports values outside the set target range.

When a practitioner clicks on the "Add" button, there are configurable pre-filled values to facilitate handling. Note that these values are not active thresholds, and to activate the threshold values, the practitioner must add the threshold values and click "Save changes".

Edit thresholds ⓘ Close

FEV1

Prio 1 Significantly below	Prio 2 Below	No attestation Within target
≤ 2.49	2.5 - 3.49	≥ 3.50

L

Save changes

Manage

Changes in version 3.117

1 Improved user administration

The user administration in Manage has been updated to provide better ways of controlling access for users. Access can now be given on more granular levels, both on functionality and organizational levels. This makes it possible for example for local administrators to handle configuration of their own care unit or a specific Patient app, without having access to the rest of the organization.

Update user

🏠 Users / Update user

Personal information

HSA-ID ▼ zxcv

+ Add more

* First name

* Last name

* Title

Phone number

Email

Cancel Save

User access

Clinic Manage

Add role

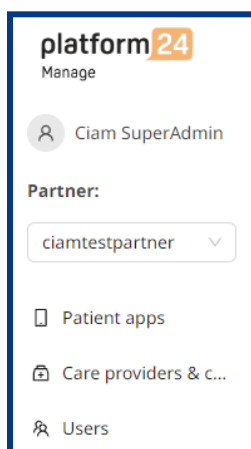
Role	Primary role	Actions
▼ 🏠 Ciam autofill careunit		
▼ Practitioner roles		
Physician	<input type="checkbox"/>	🗑️

Note! The changes include migrating users with old roles, to the new types of roles. It will be rolled out on the 1st of October. Detailed information about what will change and how migration will be done has been sent in a separate e-mail.

For information on how to administer user roles for Manage and Clinic, see the Manage User Manual (available from within the user interface or via our webpage: <https://platform24.com/manuals/>).

2 Changed name and icon on menu option

The name and icon for the menu option “Care units” has been changed to “Care providers & care units” and the icon is updated.



3 Support for old Remote Patient Monitoring (RPM) role is removed

Previously, authorization for RPM was set via care plan groups in Manage. This way of assigning authorizations will now be replaced. Authorization for RPM will now instead be given via the new role "Care planner" which is assigned via the usual role interface in Manage. This means that if practitioners only have the older role, the new role "Care planner" must be added to get authorization.

Medical Content

Changes in version 1.127

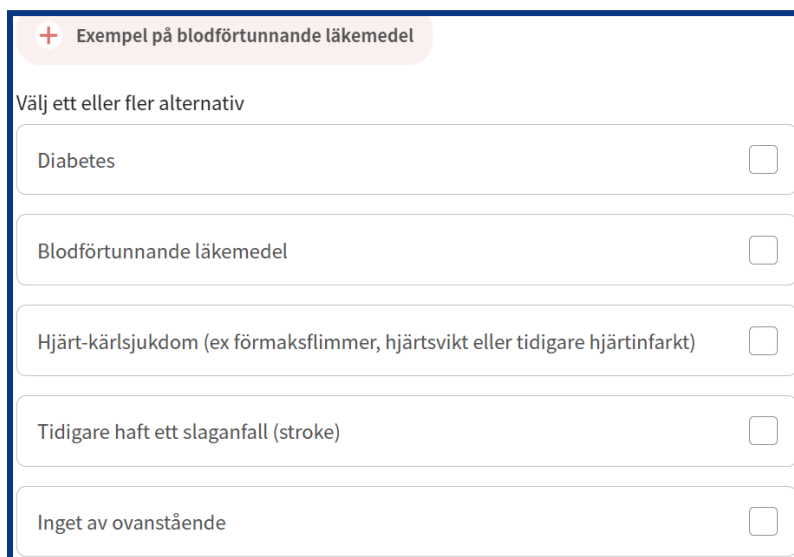
Medical content populating the Triage product

The following changes apply directly upon release for all customers who use the questionnaires mentioned.

1 Improvement in the questionnaire *dizziness*

A question is added in the questionnaire *dizziness* regarding risk groups for:

- Diabetes
- Use of blood thinning medication
- Heart/coronary disease
- Former stroke
- Patient age above 65



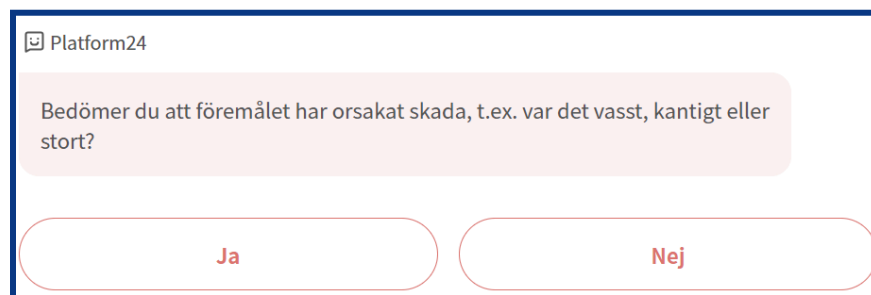
The screenshot shows a questionnaire question in Swedish. At the top, there is a red plus sign icon and the text "Exempel på blodförtunnande läkemedel". Below this, the instruction "Välj ett eller fler alternativ" is displayed. The question itself is a list of five options, each with a checkbox to its right:

- Diabetes
- Blodförtunnande läkemedel
- Hjärt-kärlsjukdom (ex förmaksflimmer, hjärtsvikt eller tidigare hjärtinfarkt)
- Tidigare haft ett slaganfall (stroke)
- Inget av ovanstående

Question for risk groups in the questionnaire *dizziness*, in Swedish.

2 Improvement in the questionnaire *foreign body rectum*

A change has been made in the questionnaire *foreign body rectum* to improve safety. Regardless of if the object has been removed or not, patients get the urgency “promptly” if the object is, or was, deemed to be harmful e.g., sharp, angular or large.



The screenshot shows a Platform24 questionnaire interface. At the top left, there is a Platform24 logo. Below it, a question is displayed in a light pink box: "Bedömer du att föremålet har orsakat skada, t.ex. var det vasst, kantigt eller stort?". Below the question, there are two rounded rectangular buttons: "Ja" (Yes) on the left and "Nej" (No) on the right.

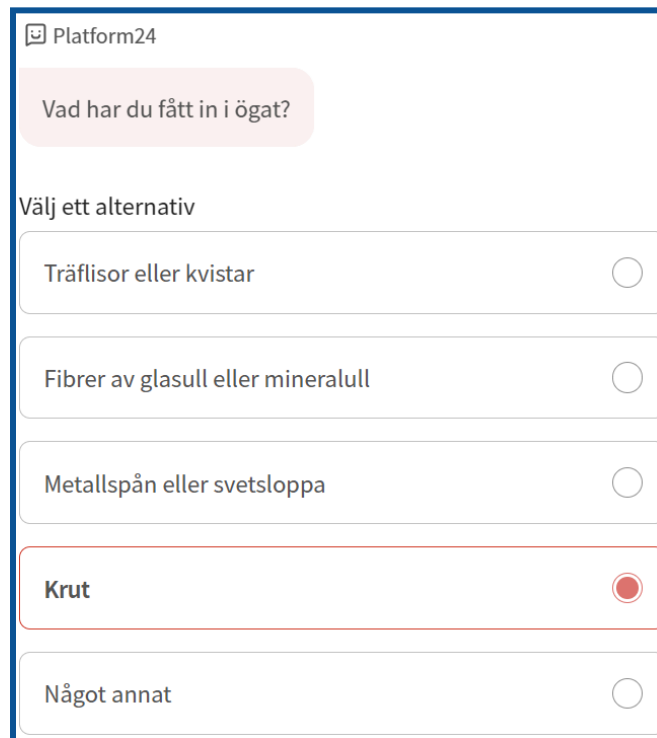
Question about harmful objects in the questionnaire *foreign body rectum*, in Swedish.

3 Improvement in the questionnaire *gi*

To increase safety for patients the urgency level for vomiting a small amount of blood has been increased from “wait” to “acute”.

4 Addition in the questionnaire *eye trauma*

A new exit has been added in the questionnaire *eye trauma* to catch patients with a foreign body left in the eye and who also has pain. This also includes a new option for gunpowder in the eye that gives urgency “immediate”.



Platform24

Vad har du fått in i ögat?

Välj ett alternativ

- Träflisor eller kvistar
- Fibrer av glasull eller mineralull
- Metallspån eller svetsloppa
- Krut**
- Något annat

New option for gunpowder in the eye in the questionnaire *eye trauma*, in Swedish.

5 Changed urgency level for increased thirst and drug use

A change of urgency level has been made in the questionnaire *thirst* to better align with RGS, concerning use of drugs and increased thirst, that now gives urgency level “planned” for adults. Children get urgency level “promptly” for the same exit.

Other changes in medical content

1 New self care advice for a number of questionnaires

A project is ongoing to write new and improved self care advice for a number of questionnaires. With this release the following questionnaires and/or conditions have new self care advice:

- Warts
- Tailbone

Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

Questions

If you have any questions, please contact Platform24 Support or your Customer Success Manager.