

# Release Notes Platform24

## Summary

This document contains the updates included in the Patient application version 1.202.1, Clinic version 4.171.1, the Medical content version 1.114 and Data Collect version 1.5 . There are no updates on Manage in this release. The changes are expected to be launched to production on the 30th of April.

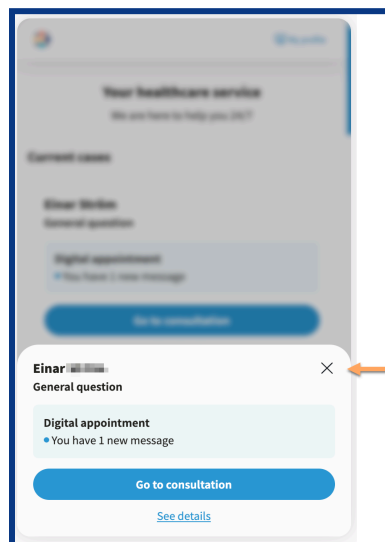
## Patient application

### Changes in version 1.202.1

#### 1 Navigate the Patient application during ongoing appointment

Now the patient can navigate the Patient application, even if they have an ongoing appointment.

Earlier it was not possible to close down the appointment window in the bottom of the screen, meaning that the patient only had the option to enter the appointment. Now this has changed and the patient is able to close the appointment window by clicking “x”.



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## Clinic

### Changes in version 4.171.1

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#### Enabling claim ID for effective case management

This release note mainly applies to insurance customers/providers using Claim ID:s. It is now possible to add a claim ID when creating an appointment to ensure tracking and reporting across multiple appointments for the same patient. The update supports insurance companies in effectively managing cases. Contact support or your customer success manager if you want to enable this functionality.

The screenshot shows a 'Create doctor visit' form with the following fields and sections:

- Patient:** Peter Öberg (19991126-2385)
- Primary condition \***: A dropdown menu with the placeholder text 'Please enter condition name'.
- Survey:** A dropdown menu with the placeholder text 'Choose questionnaire to send to patient'.
- Chief complaint incl. history of present illness:** A text area with a yellow tooltip that says 'Information to the receiving practitioner'.
- Claim id:** A text input field highlighted with a red border.

At the bottom of the form are 'Previous' and 'Next' buttons.

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## Medical Content

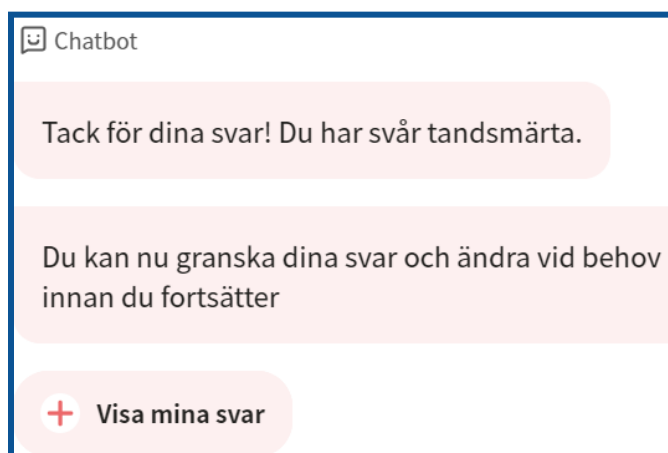
### Changes in version 1.114

#### Medical content populating the Triage product

1

#### New exit for severe tooth pain

A new exit has been added in the questionnaires *teeth* and *post dental* to catch patients with severe tooth pain.



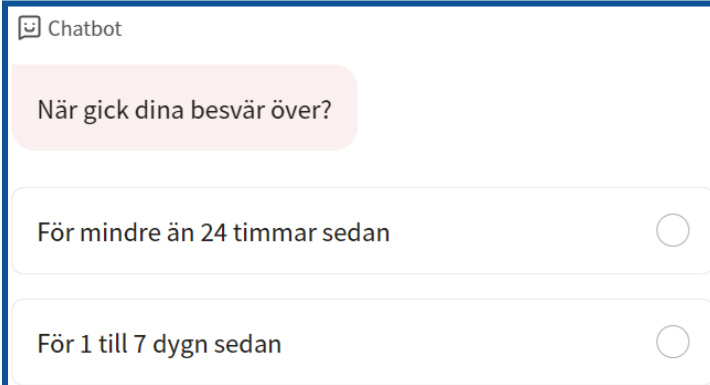
Severe tooth pain in the questionnaire *teeth*, in Swedish.

2

#### Change in the questionnaire *neurological*

A new exit has been added for neurological symptoms when patients have answered that they debuted less than a week ago, and with regression within the last 24 hours. These patients get urgency "Immediate". See image below.

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Chatbot

När gick dina besvär över?

För mindre än 24 timmar sedan

För 1 till 7 dygn sedan

New question in the questionnaire *neurological*, in Swedish.

## Other changes in medical content

### 1 Information about certain medication removed in self-care advice

Information about certain medications is removed in self-care advice, for example regarding Ibuprofen. Instead information has been added to inquire at a pharmacy or consult healthcare about suitable medication. This is because sometimes, a particular medication may be inappropriate, due to factors such as age, pregnancy, breastfeeding, underlying medical conditions or other medications.

The changes apply directly upon release for all customers who use the questionnaires *gi* and *library fever simple*, and the self-care advice for *chickenpox*, *ear ache*, *fever*, *flu*, *foot/heel pain*, *headache*, *shoulder pain*, *sinusitis* and *sore throat*.

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## Data Collect

### Changes in version 1.5

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#### New tables for Pathways

This release note is only applicable to customers using Data Collect and the Pathways product. Data Collect is a product that enables the collection of data from the platform for the customer's own analysis.

The following additions will be available:

- Table showing created pathways and granular data connected to them.
- Table showing which articles are linked to pathways.
- Table showing steps linked to a pathway.

For more information on these additions, refer to the Data Collect specific release notes that were sent via email on the 25th of April. For other questions, please contact your customer success manager.

## Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.

## Questions

If you have any questions, please contact Platform24 Support or your Customer Success Manager.