

Release Notes Platform24

Summary

This document contains the updates included in the Patient application version 1.102, Clinic version 1.171 and the Medical content version 1.113. There are no updates on Manage in this release. The changes are expected to be launched to production on the 23rd of April.

Patient application

Changes in version 1.102

1

Tickets are now visible under "My finished cases"

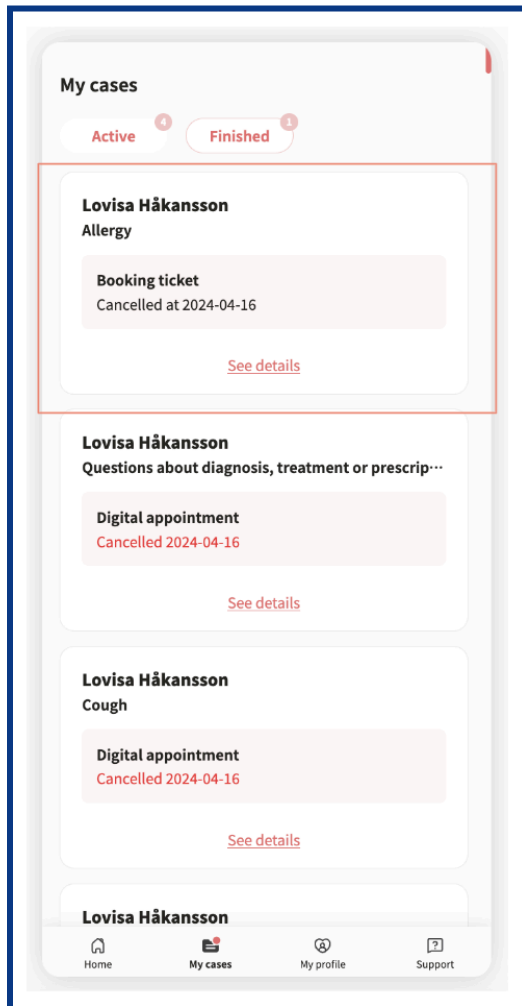
In order for the patient to get a clearer picture of their cases in the Patient app, we now show tickets (booking tickets and drop-in tickets), stand-alone questionnaires and payment requests under "My finished cases".

The patient can still choose to see details and get more information, but can no longer interact with the case once it is closed.

The tickets can have the status:

- **Completed:** The patient has used the ticket, answered the questionnaire or paid
- **Canceled:** The ticket, questionnaire or payment request was canceled by a practitioner
- **Expired:** The date before which the patient can use the ticket, answer the questionnaire or pay the invoice (payment request) has passed

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2

Icons have been added on recommendation pages to increase accessibility

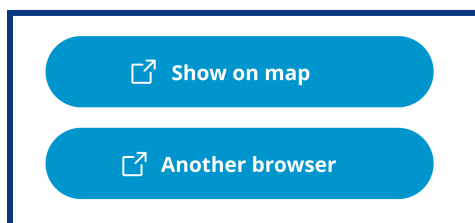
In order to improve accessibility we have added icons to the options on the recommendation page that directs the user out from the Patient app:

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- A phone icon has been added to the option that leads to a phone call being triggered, for example “Call 112”.



- A link icon has been added to options that open an external link, for example “Show on map”.



Clinic

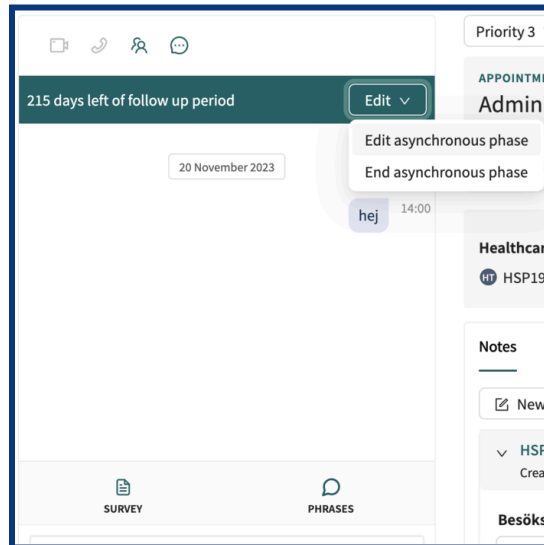
Changes in version 4.171

1

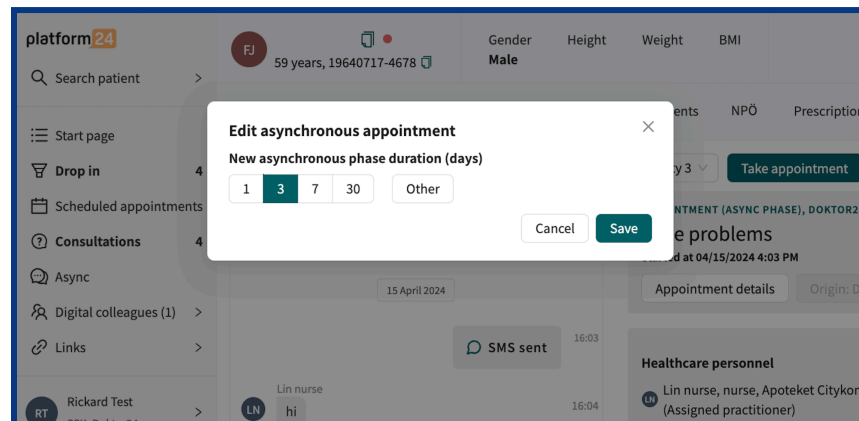
Adjustable duration for ongoing asynchronous appointments

Now, practitioners have the capability to adjust the duration of asynchronous appointments even after they have started and are in progress. This new feature provides the flexibility to extend or reduce the time as needed.

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The user can adjust the duration of asynchronous appointments via the "Edit" option, as well as end them (as before).



The user can choose to proceed with any of the suggested duration periods (in numbers above) or select a different duration by clicking on the "Other" option.

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Medical Content

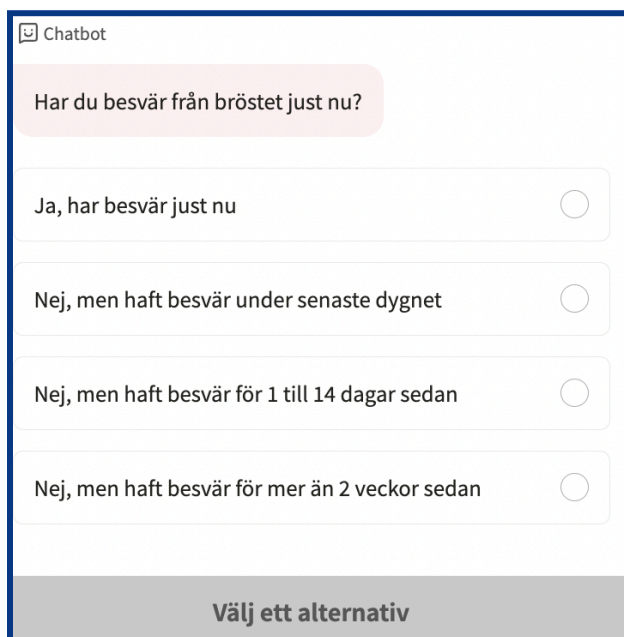
Changes in version 1.113

Medical content populating the Triage product

1

Rephrased option if patient is having ongoing chest pain

A change has been done in the questionnaire *chest pain* so that the answer option for ongoing chest pain will not be misinterpreted. Earlier the answer option was phrased “Ongoing issues”. This is now changed to “Yes, I have chest pain right now”.



Chatbot

Har du besvär från bröstet just nu?

Ja, har besvär just nu

Nej, men haft besvär under senaste dygnet

Nej, men haft besvär för 1 till 14 dagar sedan

Nej, men haft besvär för mer än 2 veckor sedan

Välj ett alternativ

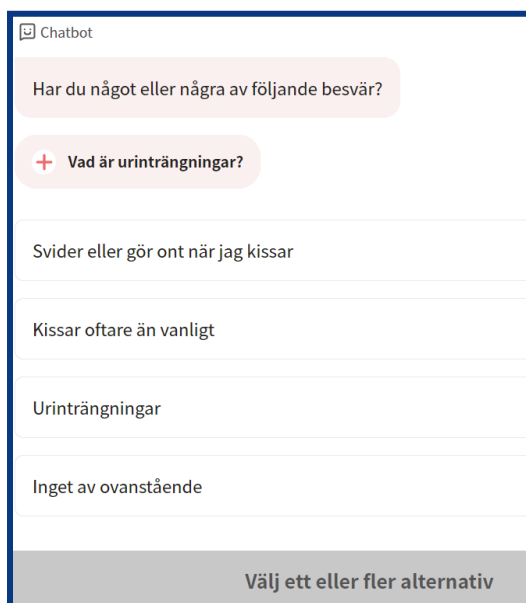
Rephrased option for ongoing chest pain, in Swedish.

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2

Change in the questionnaire *back pain*

When a patient has back pain, a question is added for pain when urinating.



Chatbot

Har du något eller några av följande besvär?

+ Vad är urinrängningar?

Svider eller gör ont när jag kissar

Kissar oftare än vanligt

Urinrängningar

Inget av ovanstående

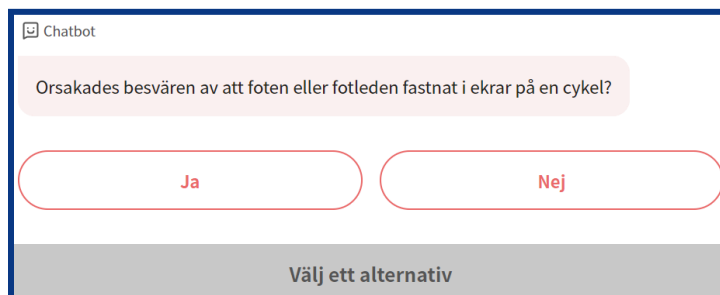
Välj ett eller fler alternativ

Question about pain when urinating in the questionnaire *back pain*, in Swedish.

3

Change in the questionnaires *foot ankle and leg*

When you seek care for a child with only pain in the ankle, or together with pain in the lower leg, calf or foot, caused by injury, a question is added if the injury was caused by bicycle spokes.



Chatbot

Orsakades besvären av att foten eller fotleden fastnat i ekrar på en cykel?

Ja

Nej

Välj ett alternativ

Question about ankle injury caused by bicycle spokes, in Swedish.

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Observe!

What is included in the release notes is what is intended to be released. Be aware that the development is currently under regression testing and have to pass the tests in order to be released. Therefore, if a change is made to the release that will affect what is written in the release notes, a new version of release notes will be communicated.