



ENGLISH

platform²⁴

USER MANUAL – RPM24

RPM24 v. 1

Manual version 2.0
2023-05-05



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RPM24 is a certified medical device. All data is encrypted while transmitted and processed according to the GDPR and the Patient Data Act.



Platform24 Healthcare AB

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Consult instructions for use: eIFU provided from within the product and via manufacturers webpage.



Basic UDI-DI: 735012722P24002LT

UDI-DI: 7350127221011

Any serious incidents that have occurred in relation to the medical device should be reported to Platform24 and to the competent authority of the Member State in which the user and/or patient is established.

Paligo publication ID	13080 (UUID-7225d02e-d968-9f9a-715a-ef58a2d283ea)
Paligo internal publication version	4.0

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1. Introduction

1.1. About RPM24

RPM24 is a product offered by Platform24 that enables healthcare practitioners to remotely monitor patients' measured and reported parameters.

RPM24 helps patients manage their chronic diseases remotely. It analyzes the patient's reported data to provide insights about the patient's current state and progress in order to better meet the treatment goals. RPM24 includes the functionality where values outside the limits of acceptance trigger automated responses and alerts in Clinic. For more information, see [RPM24 automated responses and edit thresholds \[28\]](#).

RPM24 automatically prioritizes patients with the biggest need, in order to achieve an effective workflow for the practitioner.

1.2. About this manual

This is the User Manual for RPM24.



NOTE

The User Manual might not always be fully up to date regarding all User Interface (UI) elements. For example, smaller UI elements, such as updated names for buttons, fields etc. might not in themselves produce a new version of the User Manual. All UI changes will, however, be communicated in the Release Notes at the time of the update. All warnings will always be up to date in the User Manual, and, in addition, new warnings will be communicated in the Release Notes.

2. Contact details

2.1. Manufacturer

Address **Platform24 Healthcare AB**
 Västra Järnvägsgatan 7
 SE-111 64 Stockholm
 Sweden
Website <https://platform24.com>

2.2. Technical Support

2.2.1. End user support

Platform24 does not offer direct access to *end user* support. For questions, the first line of support is your on site *superusers* and trainers.

For information about the superusers in your organization, refer to your internal routines and procedures.

2.2.2. Superuser support

A *superuser* is an end user with increased knowledge and responsibility about the platform on each unit.

The superuser acts as the first-line support for the end users on the device and is the one who turns to Platform24 for further support, if necessary.

For information about the superusers in your organization, refer to your internal routines and procedures.

Urgent cases

For urgent support cases superusers should call the Platform24 support phone number below.

Phone: +46 (0) 10-140 23 21

Non urgent cases

For all non urgent support cases superusers should email the support email below.

E-mail: <support@platform24.com>

For questions regarding additional services or modules your organization may want to buy or activate, superusers should contact their *Customer Success Manager, (CSM)* at Platform24.

2.3. Feedback and questions regarding the user manual

For feedback and questions regarding the user manual, email the user documentation support email below.

E-mail: <ud.feedback@platform24.com>

2.3.1. Request printed version of the instructions for use

Platform24 provides the instructions for use for its products in electronic form.

If you require a paper version of the user manual, contact Platform24 via:

E-mail: <ud.feedback@platform24.com>

3. Symbols



CE marking



Manufacturer



Consult instructions for use



Warning



Medical Device



Translation



Unique Device Identifier

4. Warnings



WARNING

Values that fall within the interval where you have defined that no attestation will be created, will NOT be sent as an attestation to practitioners. The values will be visible in graphs, but no-one will be informed that the patient has sent in new values.

In the case that the patient does NOT send in their value in time, an attestation WILL be sent to the practitioner and a reminder will be sent to the patient.

The purpose of this is to reduce the workload for practitioners, as only values outside the set thresholds for attestation will need attestation. However, use it with caution and always make an individual risk/benefit assessment.



CAUTION

Clinic lacks support to be used via Citrix VPN. If your computer is connected to the Internet via Citrix VPN, for example to allow you to remotely access your regular medical record system, you need to ensure that you log in and work in Clinic in a separate web browser window outside the current Citrix VPN session. Please note that all communication and data in Clinic is always handled in a secure and legally compliant manner.

5. RPM24 - Intended use

5.1. Intended use for RPM24

RPM24 is a medical device software intended for remote patient monitoring in an outpatient setting, to be used with patients as determined by their treating practitioners. RPM24 is not intended for monitoring of patients in an inpatient setting, continuous monitoring, nor to independently determine patient management in a closed loop system without the involvement of a practitioner. The product is intended to provide accurate medical information to inform clinical management, with the aim of having a positive impact on patient management and health.

5.2. Intended Users for RPM24

5.2.1. Healthcare personnel

Healthcare practitioners who remotely monitor patients through a digital platform.

Practitioners may provide care fully digitally or to use a combination of physical and digital appointments depending on the individual medical needs.

Examples of healthcare personnel use cases:

- A practitioner who wants to monitor a chronic patient and get notified by the patient's reported values.
- A practitioner who wants to be able to follow a patient's health over time in a graph.
- A practitioner who wants to be able to understand how different treatments, for instance medications, affect the health of the patient.
- A practitioner who wants to contact a chronic patient because the reported values require medical intervention.

5.2.2. Patients

Patients which are part of a remote monitoring plan, or for a child under their custody, for medical conditions appropriate for remote patient monitoring.

This user group is not the audience of this User Manual. The patients interact with the medical device via the Patient application, a self-instructing application.

Examples of patient user cases:

- Patients with rheumatic disease who use the app to report disease activity and order lab referrals.
- Patients with high blood pressure who use the app to report blood pressure from an integrated blood pressure cuff and to communicate with their responsible nurse or doctor.
- Patients with COPD or asthma who use the app to report PEF-values from an integrated PEF-device and to communicate with their responsible nurse or doctor.

5.3. Indications for use

5.3.1. Intended diagnostic indications and clinical benefits

Intended diagnostic indication

Intended use environment: RPM24 is intended to be used in an outpatient setting, such as primary care, outpatient specialty care, or home-care.

Intended target users: RPM24 is intended to be used by patients who require or would benefit from regular monitoring of health parameters, or responding to medical questionnaires. The remote monitoring plan, including limits of acceptance, will be set by their treating practitioners. RPM24 is not intended to be used by patients without support from a practitioner, further all patients must be manually assessed and included by a practitioner. The patient's contact with their caregiver should not solely be through reporting values through RPM24, but must also include recurring visits for assessment, e.g. regular follow ups.

Intended target conditions: RPM24 is intended to be used for patients with stable health conditions, which would require or benefit from regular monitoring of health parameters, or regular use of medical questionnaires. This is clearly defined by the fact that the patient needs to asynchronously trigger his/her values to be sent, which excludes all conditions associated with sudden deterioration including loss of consciousness or reduced cognitive capacity.

Intended clinical benefits

The clinical benefits of the device RPM24 is to improve remote patient monitoring of health parameters with automated discernment of values and alerts, with a relevant, safe and accurate product.

Practitioners get an automated discernment of abnormal values, automated prioritization of alerts, leading to a reduced workload.

Patients receive accurate and timely feedback on their reported health parameters. Their values are visualized graphically and related to limits of acceptance in a user-friendly manner.

5.3.2. Contraindications

1. Patients with life-threatening symptoms that require immediate medical attention or are expected to need acute hospitalization within 24 hours.
2. Patients with severe cognitive issues (including but not limited to dementia or severe intellectual disability)
3. RPM24 is not intended to be used to automate decisions on critically ill patients.
4. RPM24 is not intended for monitoring of patients in an inpatient setting.
5. RPM24 is not intended for continuous synchronous monitoring.
6. RPM24 is not intended for independently determining patient management in a closed loop system without the involvement of a practitioner.



IMPORTANT

The device RPM24 is intended to be used by the patients as determined by their treating practitioners, in order to provide accurate medical information to inform clinical management. RPM24 does not by itself offer patients any screening, triaging, diagnosis, treatment recommendations, treatment prescriptions, nor drive clinical management of any medical condition or disability.

5.3.3. Intended operational environment for RPM24

Application

- RPM24 in Clinic

Environment

- Home/office environment with connection to internet
- Normal ambient conditions

Frequency of use

- Up to several times a day

Platform

- The product is used on a standard PC or mobile device with the minimum requirements:
 - Hardware; dual-core processor, 4 GB RAM
 - Software; latest versions of Edge, Safari, Chrome and Firefox
 - Data bandwidth; 300 mbps (video) / 50 mbps (voice)
 - IT security; https

5.4. Currently supported parameters

- Blood pressure
- Pulse
- Pulse Oximetry (oxygen saturation)
- Weight
- Spirometry (PEF, FEV1, FVC, FEV1/FVC, FEV1/FEV6)
- P-Glucose
- HbA1c
- U-Albumin
- Capillary Hemoglobin
- Temperature

6. Log in to Clinic

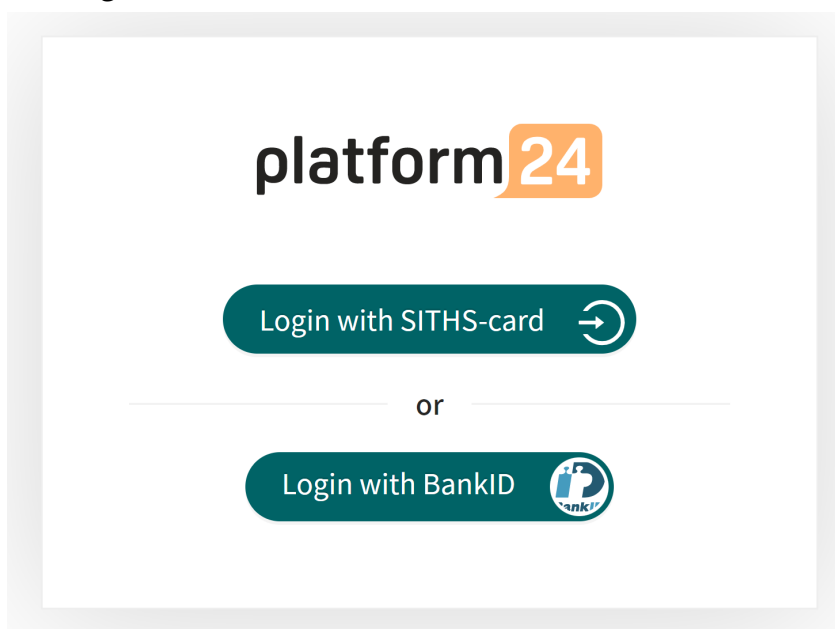
1. Open the browser and enter the URL <https://clinic.platform24.se>.
The recommended web browsers are **Google Chrome** or **Microsoft Edge**.



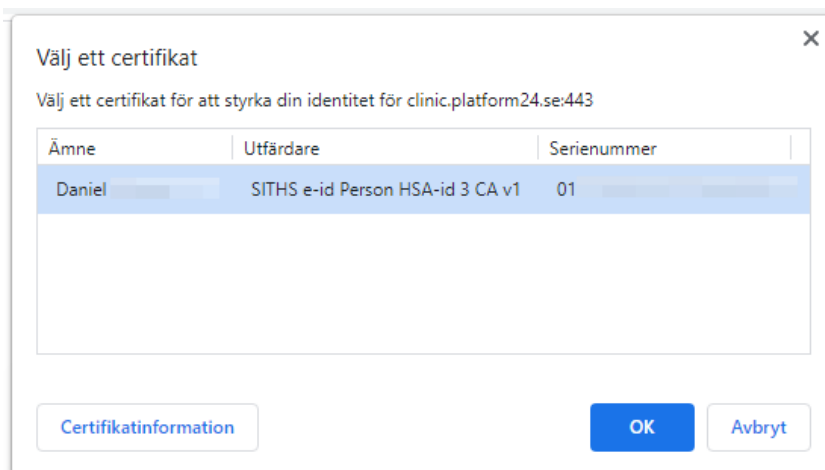
NOTE

Some customers might have a unique environment link. Talk to your Customer Success Manager at Platform24 if the link does not work.

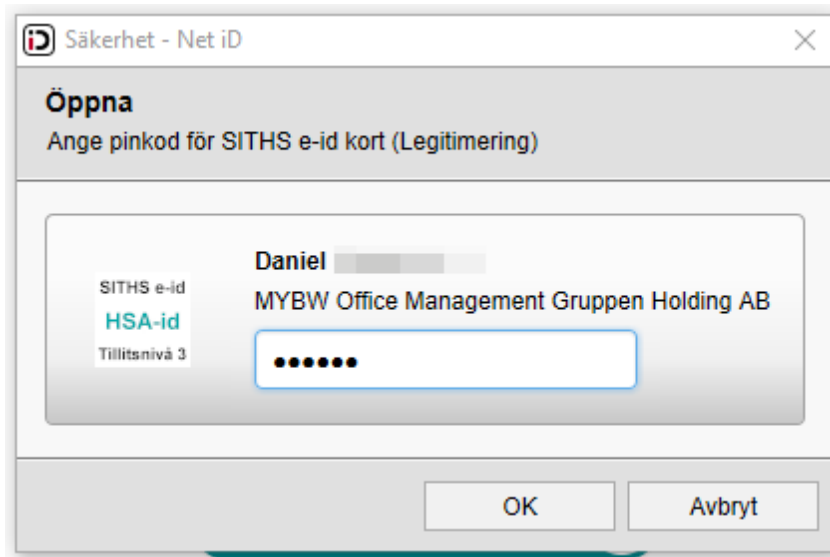
2. Select the appropriate login method:
To log in with a SITHS card (see [Step 3](#) below).
To log in with a mobile BankID (see [Step 4](#) below).
3. To log in with a SITHS card:
 - a. Click **Login with SITHS-card**.



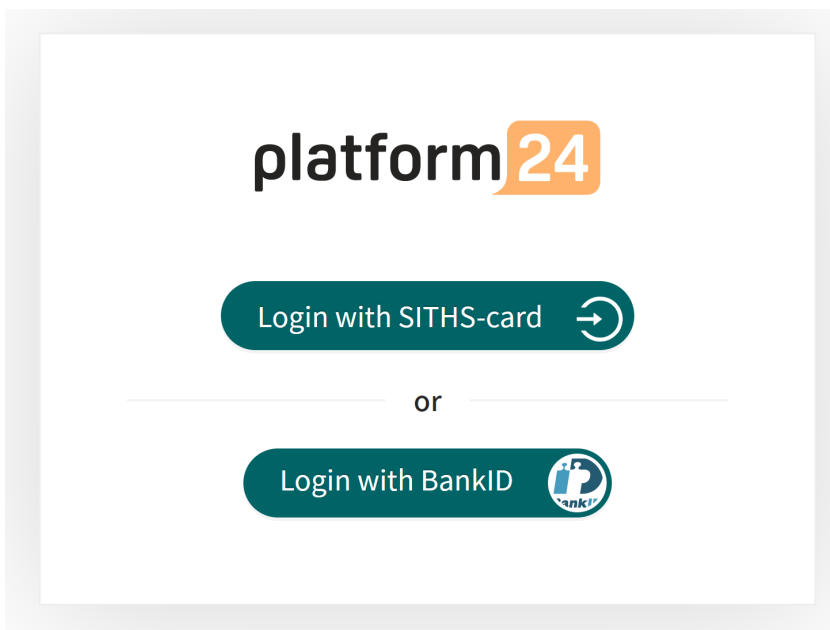
- b. Select the certificate that has **SITHS e-id Person HSA-id** as the issuer and click **OK**.



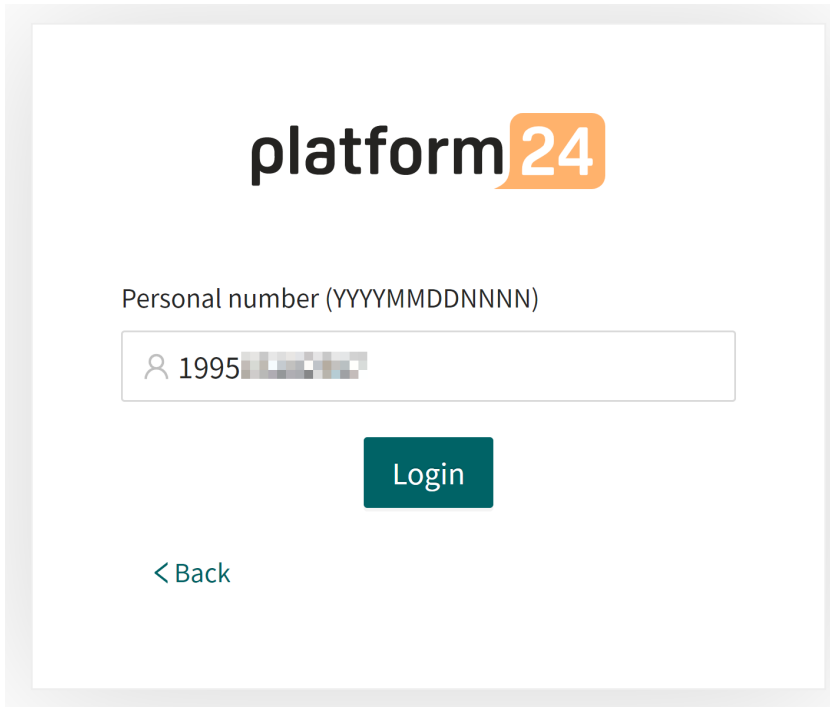
- c. Enter the security code (PIN) for your SITHS card and click **OK**.



4. To log in with a mobile BankID:
a. Click **Login with Bank-ID**.

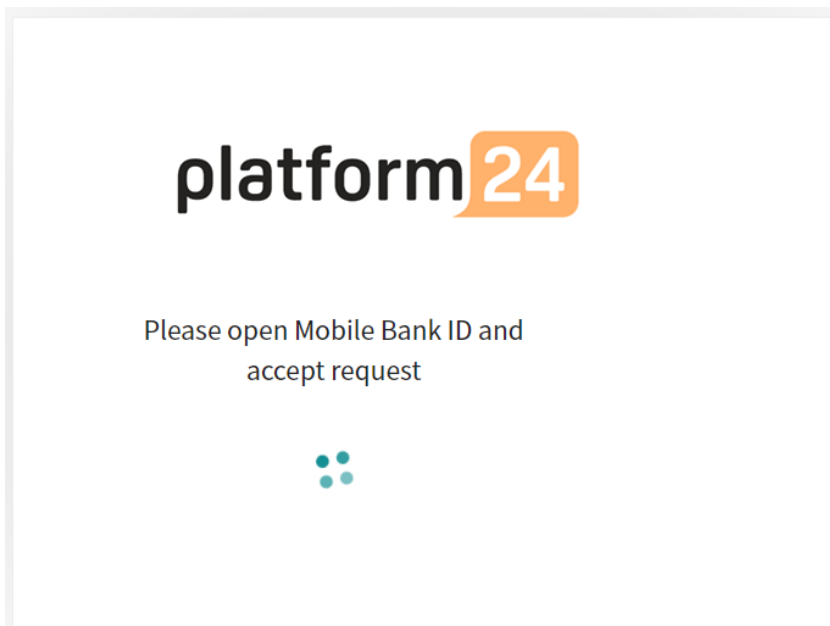


- b. Enter your personal number (YYYYMMDDNNNN) and click **Sign in**.



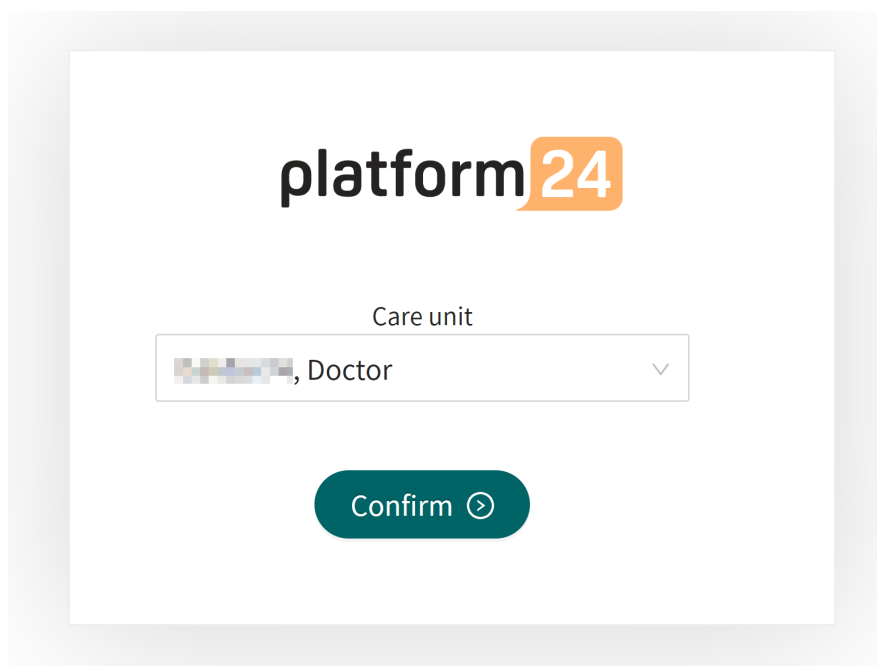
The screenshot shows the platform24 login interface. At the top is the platform24 logo. Below it is the text "Personal number (YYYYMMDDNNNN)". A text input field contains the number "1995" followed by a masked area. Below the input field is a dark teal "Login" button. At the bottom left is a "< Back" link.

- c. Open the BankID application on your mobile device and follow the instructions there.



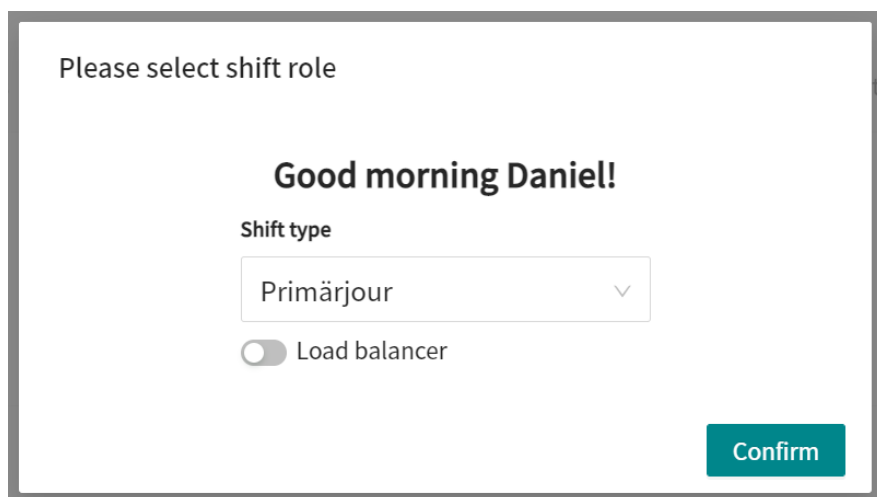
The screenshot shows the platform24 mobile app instruction screen. At the top is the platform24 logo. Below it is the text "Please open Mobile Bank ID and accept request". At the bottom center is a small icon consisting of four teal dots arranged in a square.

5. Choose your care unit and role, for example *Testviken hälsocentral*, *Nurse*, in the drop-down list, if it is not already preset, and then click **Confirm**.



The screenshot shows the platform24 login interface. At the top, the logo 'platform24' is displayed. Below it, there is a label 'Care unit' above a dropdown menu. The dropdown menu is open, showing a blurred selection followed by ', Doctor'. Below the dropdown menu is a teal button with the text 'Confirm' and a right-pointing arrow.

6. The very first time you log in to Clinic, a window will appear where you need to select your **Shift type**. See the user manual for Clinic to read more about the different shift types.
 - a. Select the desired **Shift type** in the drop-down list.
 - b. Let the **Load balancer** be deactivated (the toggle button should be on the left and have a gray background).
 - c. Click **Confirm**.



The screenshot shows a window titled 'Please select shift role'. At the top, it says 'Please select shift role'. Below that is a greeting 'Good morning Daniel!'. Underneath the greeting is the label 'Shift type' above a dropdown menu. The dropdown menu is open, showing 'Primärjour'. Below the dropdown menu is a toggle switch for 'Load balancer', which is currently turned off (gray background). At the bottom right of the window is a teal button with the text 'Confirm'.

Your choice of shift type is saved in Clinic and this window will not appear again on the next logins. See the Clinic User Manual to read more about how you can change your shift type if necessary.

**CAUTION**

Clinic lacks support to be used via Citrix VPN. If your computer is connected to the Internet via Citrix VPN, for example to allow you to remotely access your regular medical record system, you need to ensure that you log in and work in Clinic in a separate web browser window outside the current Citrix VPN session. Please note that all communication and data in Clinic is always handled in a secure and legally compliant manner.

**IMPORTANT**

If you have problems logging in to Clinic, contact your local administrator.

7. The Patients and Remote Monitoring Plans view

The patient care in RPM24 is organized by assigning the patient a remote monitoring plan where applicable parameters can be monitored in Clinic. Once assigned a remote monitoring plan, patients can report their values in the Patient application. To activate a remote monitoring plan for a patient, the patient is added to a remote monitoring plan group.



IMPORTANT

In order to add a patient to a remote monitoring plan group, you need to be logged in to Clinic. For information on how to log in to Clinic, see [Log in to Clinic \[12\]](#).

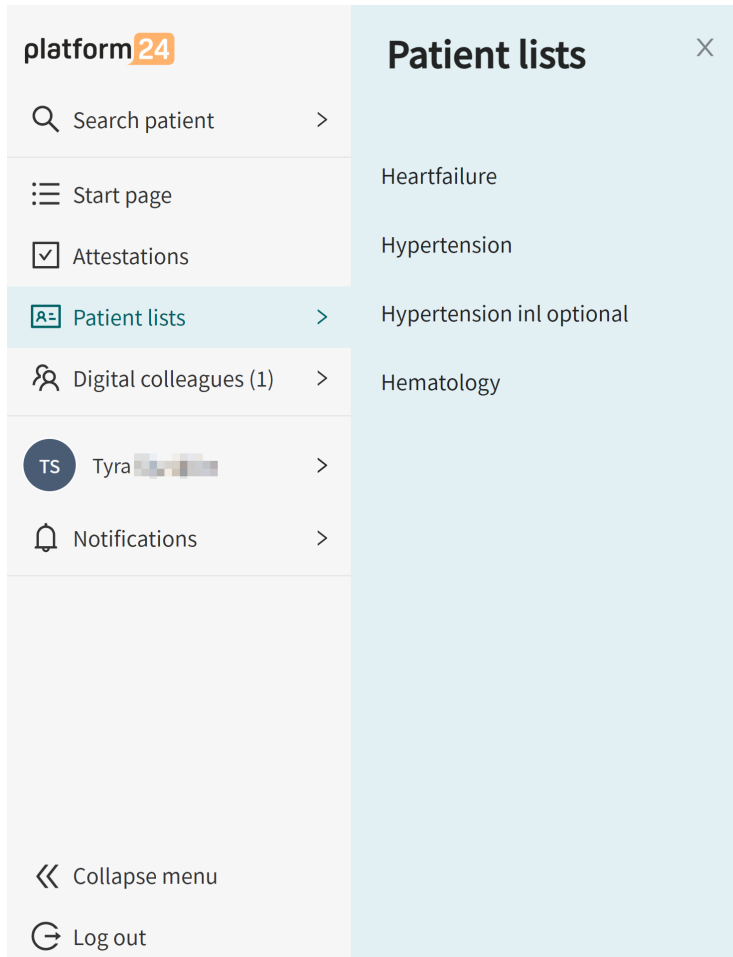
When a new patient is added to a remote monitoring plan group, responsible practitioner(s) are assigned to the patient's remote monitoring plan. The responsible practitioner(s) roles are pre-configured for the remote monitoring plan group, but the specific practitioners are set for the individual patient.

For more information on how to change health personnel assigned to a patient, see [Edit a patient in the remote monitoring plan \[30\]](#).

Patients that have been added to a remote monitoring plan can be listed, sorted and filtered within that remote monitoring plan.

7.1. The Remote Monitoring Plans view

To reach the **Remote Monitoring Plans** view, click on **Patient lists** in the main menu and select one of the remote monitoring plan groups listed in the **Patient lists** menu. If a remote monitoring plan group has been selected, the name is shown in **bold**.



NOTE

The available remote monitoring plan groups depend on the configuration of the care unit you are logged into.

After clicking on a name of a remote monitoring plan group, the **Remote Monitoring Plans** view will be displayed.

Remote Monitoring Plans

Hypertension

Patients	Assigned to you	Attestation posts
6	3	67

Add patient

Attestations Patient list

Whose attestations do you want to see?

Prio	Patient	Type	Content	Date	Practitioner	Role
1	Andreas 19	Remote Monitoring Plan	Blodtryck: 160/95	7 days ago 11/04/2022 11:31 AM	urse	Nurse
1	Magnus 20	Remote Monitoring Plan	Blodtryck: 250/120	4 days ago Last Monday at 5:12 PM	urse	Nurse
1	Andreas 19	Remote Monitoring Plan	Blodtryck: 150/120	4 days ago Last Monday at 5:19 PM	urse	Nurse

The **Remote Monitoring Plans** view consists of the following parts:

Heading Information on which remote monitoring plan group is open.

Remote Monitoring Plans

Hypertension

Statistics The statistics contain information on how many **Patients** are enrolled to the remote monitoring plan group, how many patients that are **Assigned to you**, and how many **Attestation posts** that are open (if the **Attestations** tab has been selected).

Patients	Assigned to you	Attestation posts
6	3	55

Add patient The **Add patient** button allows you to add a patient to the selected remote monitoring plan group. For more information, see [Add patient to remote monitoring plan group \[20\]](#).

Add patient

In order to add a patient to a remote monitoring plan group, the patient must first be registered in Clinic. For information on how to add a new patient in Clinic, see [Register a new patient \[24\]](#).

Lists The list area contains the **Attestations** list and the **Patient list**.

7.2. Patient list

The **Patient list** is a tab in the **Remote Monitoring Plans** view and contains a list of all patients in the remote monitoring plan group.

Patient	Date enrolled	Latest measurement	Care team
Jake 19	Last Wednesday at 10:10 AM	-	Responsible doctor: Harald Responsible nurse: Stig
Albert 19	Last Wednesday at 8:54 AM	180/90 mmHg 2 days ago	Responsible doctor: Harald Responsible nurse: Stig
Sara 19	Last Tuesday at 1:55 PM	158/85 mmHg 3 days ago	Responsible doctor: Harald Responsible nurse:

Select a patient to view the patient profile where you can see detailed patient data. For more information about the patient profile, see [Patient profile \[26\]](#).

The patient list can be sorted by **Date enrolled** (when the patient was enrolled to remote monitoring plan).

It is also possible to search for a patient in the list by using the personal number.

7.3. Add patient to remote monitoring plan group

1. Go to the **Remote Monitoring Plans** view ([The Remote Monitoring Plans view \[18\]](#)).
2. Click the **Add patient** button.

Add patient

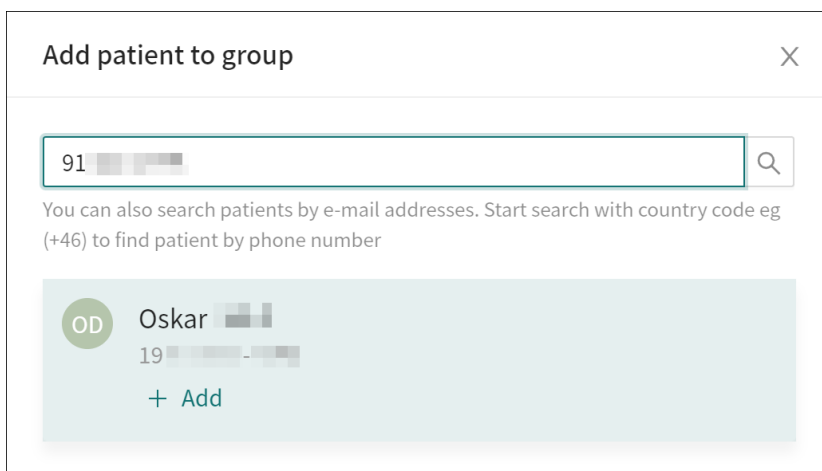
3. Enter the name, personal number, e-mail or phone number of the patient you want to add and press **Enter**.



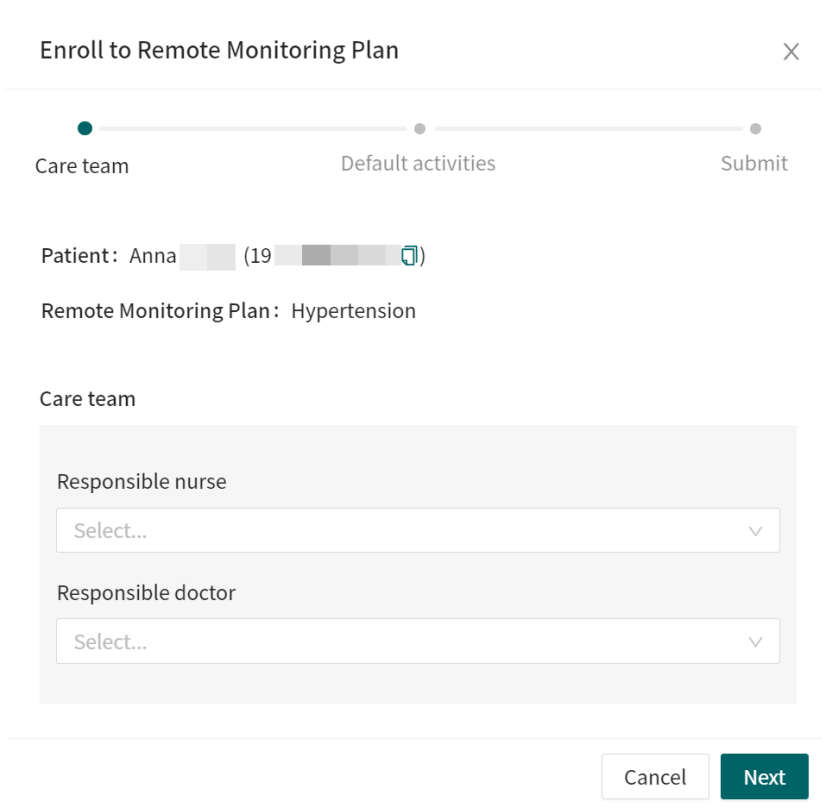
NOTE

If the patient is not already registered in Clinic, you need to manually register the patient before you can add them to the remote monitoring plan. For information on how to do this, see [Register a new patient \[24\]](#). Once the patient is registered, repeat the first steps in this instruction.

- 4. Hover the mouse pointer over the patient's name and click on the option "+ Add" when it becomes visible.



- 5. Select the **Responsible nurse** and **Responsible doctor** in the window that opens and click **Next**.



6. (Optional) Select reminder frequency for the measurements and blood pressure goals.

Enroll to Remote Monitoring Plan ✕

Care team Default activities Submit

Patient: Oskar (19)

Remote Monitoring Plan: Hypertension

Default activities

Blood pressure
mmHg

Goal (optional)

mmHg

Goal (optional)

mmHg

Reminder frequency for measurement (optional)

Frequency

Repeat every day

Times of the Day

All day Morning 06:00AM - 12:00PM

Afternoon 12:00PM - 18:00PM Evening 18:00PM - 00:00PM

Diet & exercise questionnaire
points

Reminder frequency for measurement (optional)

Frequency

Repeat every day

Times of the Day

All day Morning 06:00AM - 12:00PM

Afternoon 12:00PM - 18:00PM Evening 18:00PM - 00:00PM

7. Click **Next**.

8. Review the summary and click **Submit** to add the patient to the remote monitoring plan group.

Enroll to Remote Monitoring Plan ✕

Care team Default activities Submit

Patient: Oskar █████ (19 █████)

Remote Monitoring Plan: Hypertension

Responsible nurse: Goda Boda

Responsible doctor: Sven Svensson

Activities:

- Blood pressure** ✓ Default
mmHg
Goal Systolic blood pressure: 120 mmHg
Goal Diastolic blood pressure: 75 mmHg
Reminder interval: every day
- Diet & exercise questionnaire** ✓ Default
points
Reminder interval: every Sunday
- Hypertension questionnaire** ✓ Default
points
Reminder interval: every Sunday
- Patient survey questionnaire** ✓ Default
points
Reminder interval: every Sunday

The patient has been added to the remote monitoring plan when the text "+ Add" changes to "✓ Done".

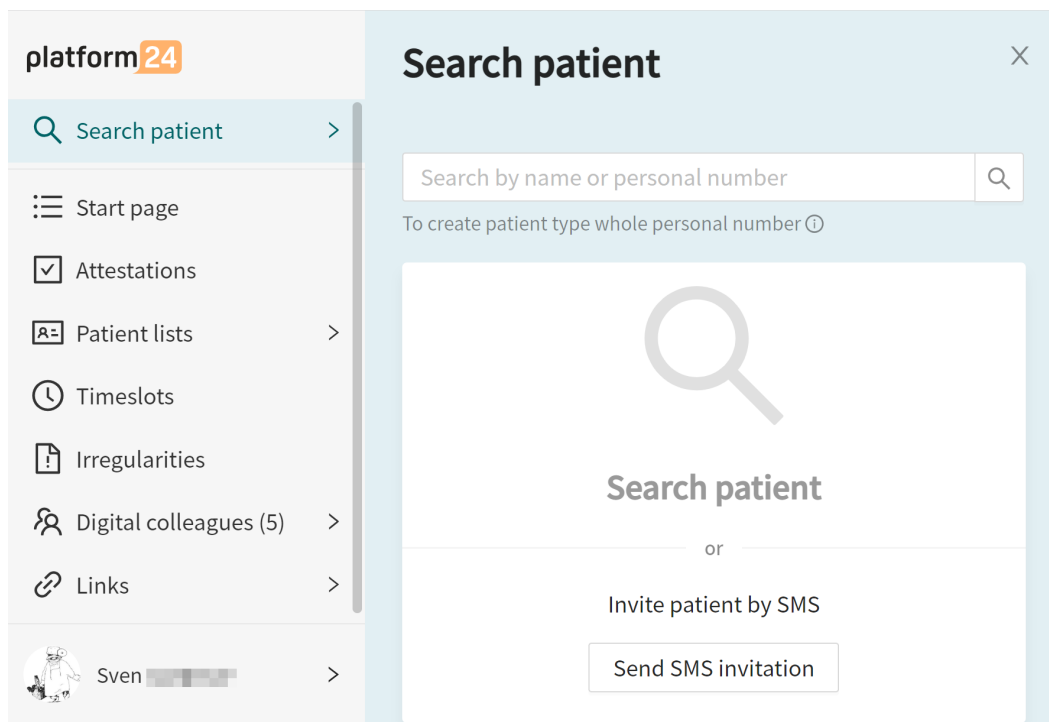
9. Click **X** in the upper right corner to return to the list of all patients in the remote monitoring plan group.

7.4. Register a new patient

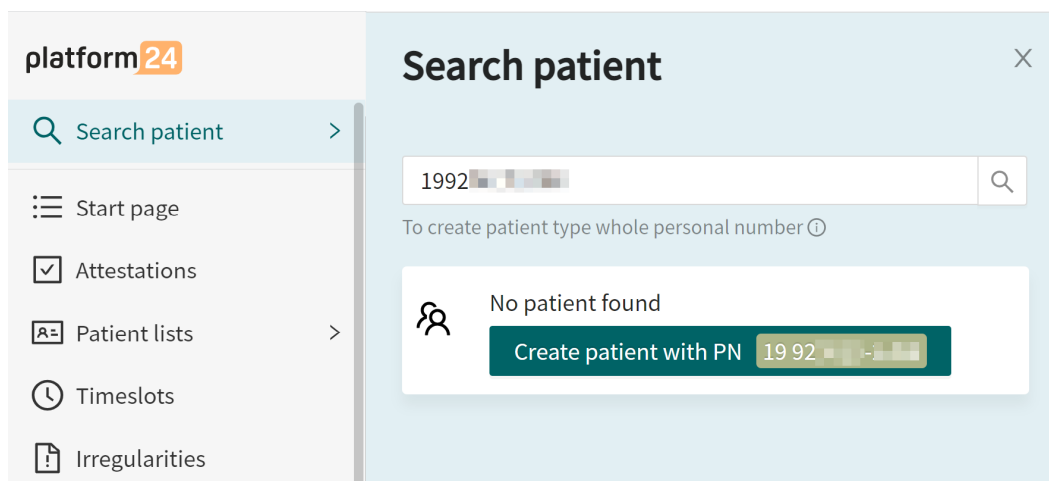
If you try to add a new patient who is not registered in Clinic to a remote monitoring plan group, no patient will be found.

To proceed, you need to register the patient in Clinic by performing the following steps:

1. Click on **Search patient** in the Clinic main menu to the left.



2. Enter the patient's personal number and click on the **Create patient with PN**-button.



3. Enter the patient's information:

- **Personal number**
- **Given name**
- **Surname**
- **Phone number**
- **Email** (optional)

Add patient/caregiver

* Personal number

* Given name * Surname

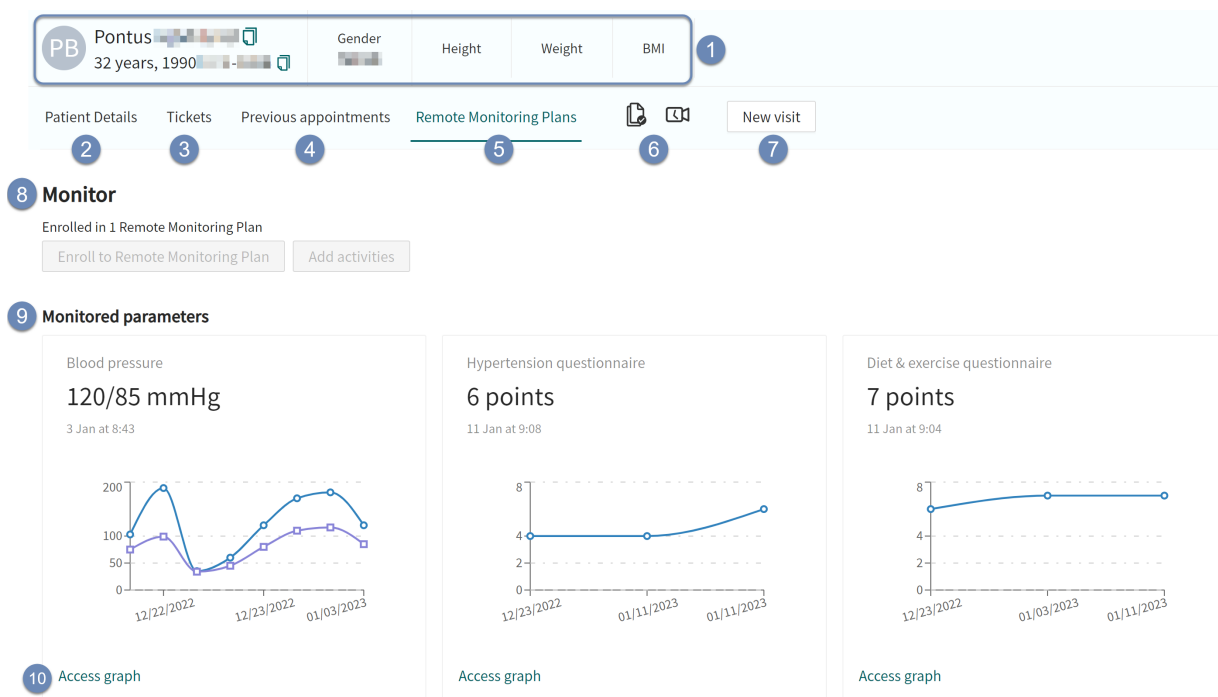
* Phone number Email

4. Click **Create**.
The patient will now be registered in Clinic and is possible to add to a remote monitoring plan group.
5. Click **Close** and use the **Patient lists** in the main menu to return to the remote monitoring plan groups.

7.5. Patient profile

To access a patient profile in a remote monitoring plan, click on a patient in the **Patient list** or in the **Attestations** list. Or, you can search for the patient in the main menu on the left (**Search patient**).

Figure 1. Patient profile in a remote monitoring plan



This example shows a patient's profile in a remote monitoring plan for hypertension. The three monitored parameters for hypertension are displayed in graphs in the patient profile: 1) Blood pressure (including pulse), 2) Hypertension questionnaire and 3) Diet & Exercise questionnaire.

1. Patient summary (e.g., name, age, personal number, height).
2. **Patient Details**
Contains the patient's details such as, for example, e-mail, phone number, health profile, warnings and children.
3. **Tickets**
Patient's booking tickets.
4. **Previous appointments**
The patient's previous visits.
5. **Remote Monitoring Plans**
The patient's profile in the remote monitoring plan.
6. Consents and video tests performed by the patient.
7. **New visit**
Communicate with the patient, for example by creating a new asynchronous message.
8. **Current remote monitoring plan**
If a patient is added to several remote monitoring plans, these are displayed as links above the remote monitoring plan's name. You can switch between them by clicking on the corresponding link.

9. Monitored parameters

Graphs showing the value of the reported parameter values over time.

The graphs show reported values, as well as regression and moving average.

By dragging and moving the ends of the data area scale, it is possible to change the time interval for the values shown in the graph, for example if you only want to see values from a certain time period.

10. Access graph


Click the **Access graph** button to access the parameter details and graph for the reported parameter (see [Parameter details \[27\]](#)).

Figure 2. Parameter details and graph for the reported parameter



This example shows the blood pressure parameter details and graph for hypertension.

1. Click the **Dashboard** button to return to the dashboard.
2. Click the **Show all** button to return to the **Remote Monitoring Plans** view.
3. Click the edit or delete buttons to change or delete the blood pressure goal.
4. Click the **Edit Thresholds** button to edit the thresholds for the selected patient. For more information, see [RPM24 automated responses and edit thresholds \[28\]](#).
5. Click the **Frequency** button to edit the frequency of an activity for the selected patient. For more information, see [Edit frequency of an activity in the graph view \[30\]](#).
6. The **Overview** shows the range of the reported values displayed in the graph.
7. Selecting a reported value in the graph displays the **Measurement Details** for that particular value.
8. **Measurement Details**
Shows the details of the reported value selected in the graph.
9. **More Details**
Opens a **Details** window that contains details about the reported value selected in the graph.

Details		X
Responsible nurse	S: ██████████	
Responsible doctor	H: ██████████	
Date	2022-11-07 17:25	
Systolic blood pressure	200	
Diastolic blood pressure	180	
Pulse	65	
Note	██████	
Performer	patient	

7.6. RPM24 automated responses and edit thresholds

RPM24 compares monitored parameters to set static and dynamic thresholds which determines if an attestation will be created for the responsible practitioner.

The RPM24 service and rule engine supports many different use cases and is highly configurable.

Default thresholds are determined for each care provider and are configured in the system by a user with specific training. The responsible practitioner can within limits adjust the thresholds for an individual patient.



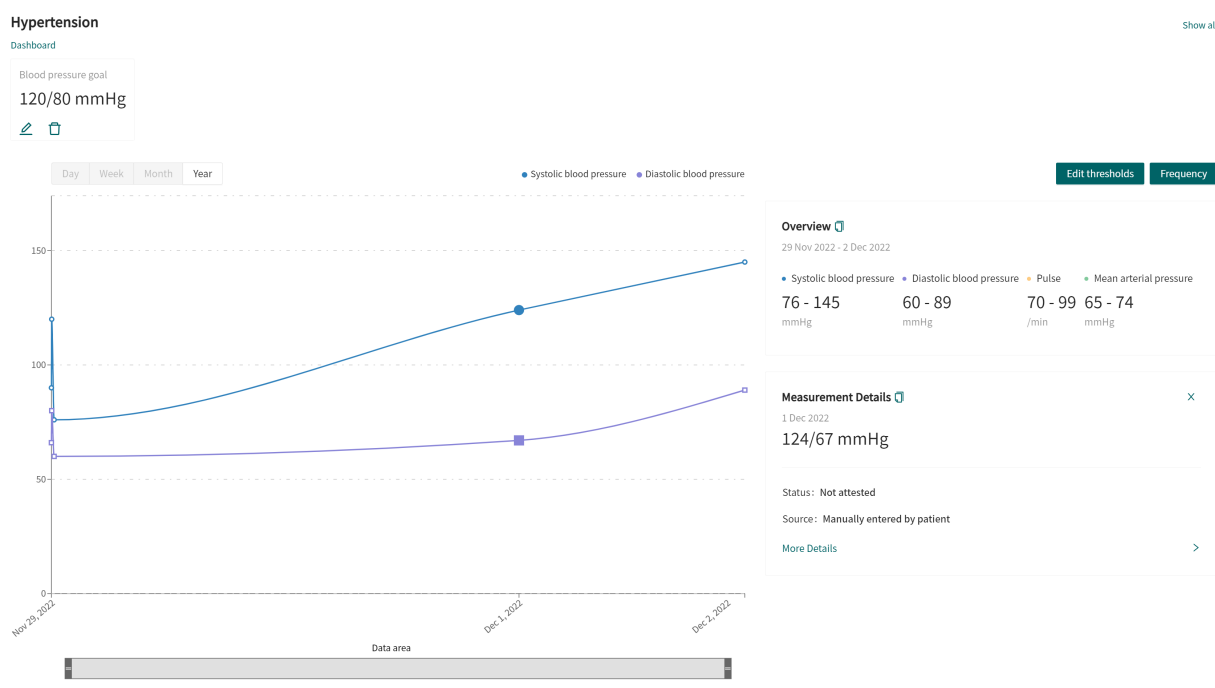
WARNING

Values that fall within the interval where you have defined that no attestation will be created, will NOT be sent as an attestation to practitioners. The values will be visible in graphs, but no-one will be informed that the patient has sent in new values.

In the case that the patient does NOT send in their value in time, an attestation WILL be sent to the practitioner and a reminder will be sent to the patient.

The purpose of this is to reduce the workload for practitioners, as only values outside the set thresholds for attestation will need attestation. However, use it with caution and always make an individual risk/benefit assessment.

Figure 3. Parameter overview in Clinic, patient-specific

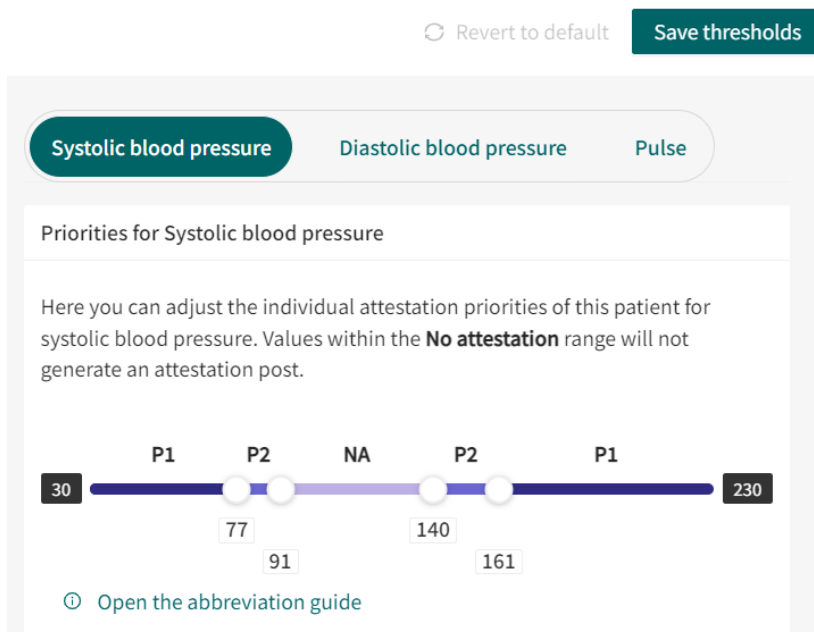


To edit thresholds for an individual patient:

1. In the parameter overview, click the **Edit Thresholds** button.



2. Hover the mouse pointer over a threshold to display a hand.
3. Click and drag the threshold to the desired position.



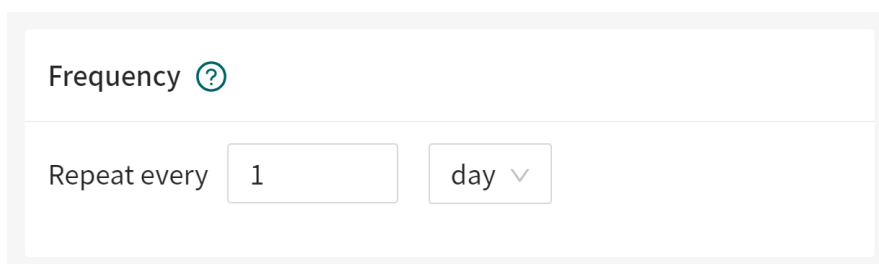
4. Click the **Save thresholds** button.

7.7. Edit frequency of an activity in the graph view

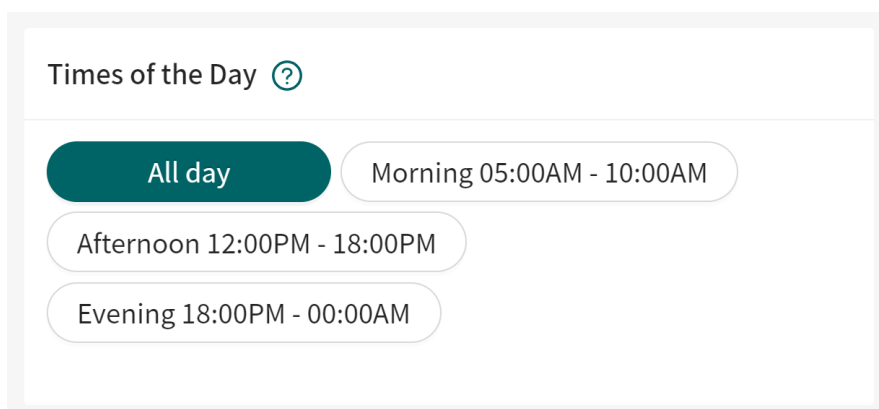
1. In the parameter details (Figure 2, “Parameter details and graph for the reported parameter” [27]), click the **Frequency** button to display the selectable options.

Frequency

2. Enter the desired **Frequency**. The **Frequency** determines how often the activity should take place.
 - **Example 1: Repeat every 2 day** means that the activity will be repeated every second day.
 - **Example 2: Repeat every 1 weeks** means that the activity will be repeated every week.



3. Enter the desired **Times of day**. The **Times of day** determines during what times of the day the activity should take place: **All day** = during the whole day, **Morning** = Between 5:00am to 10:00am, **Afternoon** = Between 12:00pm to 18:00pm, **Evening** = Between 18:00pm to 00:00am.



4. Click the **Save schedule** button.

Save schedule

7.8. Edit a patient in the remote monitoring plan

In the remote monitoring plan, it is possible to edit the following details by clicking on the **Edit** button:

- Patient information
- Health profile
- Warnings
- Children connected to this patient

It is also possible to edit remote monitoring plan settings and to add other remote monitoring plans to an existing patient.

PE 40 years, Gender Female Height Weight BMI

Patient Details Tickets Patient Surveys Health data Previous appointments Chronic diseases New visit

Patient Info Health Profile Warnings Children

First Name

Last Name


Phone


E-Mail

Identity Protected No

Edit

7.9. Edit responsible nurse or doctor or remove patient from remote monitoring plan

The responsible nurse and doctor can be edited by clicking on the pen  symbol.

It is also possible to remove a patient from a remote monitoring plan by clicking on the remove  symbol. Data related to the patient is not removed and can be retrieved if needed.



NOTE

A removed patient can no longer report their disease activity or order lab referrals, but can see their previously reported values.

7.10. Attestations

When the patient has sent in a reported value for a monitored parameter or ordered lab referrals, an attestation post will be created. These attestation posts are listed in the **Attestations** tab in the selected remote monitoring plan group in Clinic.

Attestations Patient list

Whose attestations do you want to see?

Prio	Patient	Type	Content	Date	Practitioner	Role
1	Andreas 19	Remote Monitoring Plan	Blodtryck: 160/95	7 days ago 11/04/2022 11:31 AM	urse	Nurse
1	Magnus 20	Remote Monitoring Plan	Blodtryck: 250/120	4 days ago Last Monday at 5:12 PM	urse	Nurse
1	Andreas 19	Remote Monitoring Plan	Blodtryck: 150/120	4 days ago Last Monday at 5:19 PM	urse	Nurse

The attestation list contains the following columns:

Prio	The priority for the attestation.
Patient	The name and personal number of the patient.
Type	Created in a remote monitoring plan.
Content	The value of the monitored parameter or lab referral.
Date	The date the latest questionnaire was answered.
Practitioner	The practitioner assigned to the attestation.
Role	The practitioner's role.
Attested at	The time the attestation was attested.
Until	Until which time the attestation will be hidden/snoozed. If the attestation is not snoozed, it will instead show a Snooze button.

The **Attestations** list can be sorted based on **Prio** and **Date**.

The responsible practitioner has three different options:

- **Attest the post.** This will remove the attestation post from the list after page has been reloaded.
- **Assign the post to a colleague,** for example responsible doctor.
- **Snooze the attestation** by clicking on the **Snooze** button at the end of the row, which will hide the attestation until a selected time.

7.11. Filter, sort and search for a patient in a remote monitoring plan group

It is possible to sort all patients in a remote monitoring plan group based on the time for the latest incoming value and the total score for a questionnaire.

It is possible to filter the **Patient list** in a remote monitoring plan group based on:

- Min and max value for total score on latest questionnaire
- Responsible doctor

- Responsible nurse

It is also possible to search for a patient by entering the patient's personal number.

8. RPM24 in the Patient app

Note that this chapter is not an instruction to the patient application, but an informative chapter to give practitioners an overview of what the patient can see when using a remote monitoring plan.

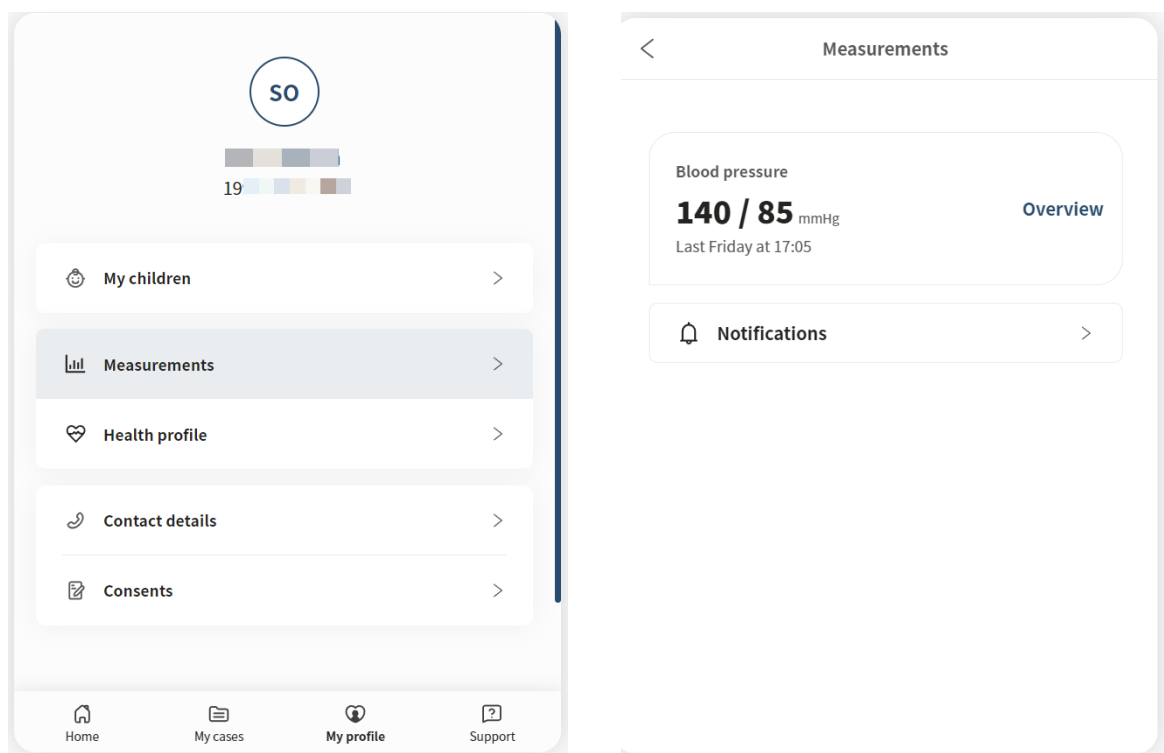
8.1. Dynamic menu item and introduction page for patients

A patient which is added to one or more remote monitoring plans, e.g., hypertension, at a care unit can see relevant measurements for the remote monitoring plans through the Patient application.

The measurements can be found by clicking on **My profile** in the app, and then on the **Measurements** button. The **Measurements** button is only visible for patients that have been enrolled to one or more remote monitoring plans.

In the **Measurements** view, the patient will see the latest measurement for each enrolled remote monitoring plan and a notifications menu.

By clicking on **Overview** in the latest measurement of a remote monitoring plan, the patient can see more details as well all historic measurements of parameters relevant to the remote monitoring plan.



*The **My profile** view and the **Measurements** view respectively in the Patient application.*

9. RPM24 - Versions

#	Date	Description	Created by	Reviewed by
1.0	2022-12-05	1st version	Helena Nilsson	Khaled Buz-righ Oskar Höllgren
2.0	2023-05-05	<ul style="list-style-type: none"> • Clinic24 changed to Clinic. • Images of the Clinic user interface replaced with new Platform24 logotype. • Information about how to report serious incidents added to page 2. • Clarifying note regarding updates in the manuals added to the Introduction chapter in a new section called About this manual. Text from Abstract on page 2 was moved to the new About this manual section. • Note about login link added in Chapter 6. • Structural improvements in Chapter 7. Some sections were moved and previous chapter 9 was moved into chapter 7. • Images updated in the "Add patient to remote monitoring plan group" section. • Sections "Patient profile" and "RPM24 automated responses and edit thresholds" updated with new images and updated text to reflect updates in the UI. • New feature frequency added. 	Helena Nilsson	Khaled Buz-righ